

Weigh in on Waste – Community Survey

Help us improve our waste management services

To return to Council, please mail to:
Locked Bag 1470, Drummoyne NSW 1470

First, please tell us a little about yourself:

1. Do you currently live in of City of Canada Bay?

- ☐ Yes ☐ No

2. Do you work or own a business in the City of Canada Bay?

- ☐ I own a business in the City of Canada
☐ I work in the City of Canada Bay
☐ Neither of the above

3. Which suburb do you live in?

4. Age range

- ☐ 18 or under ☐ 18-29 ☐ 30-39 ☐ 40-49 ☐ 50-59 ☐ 60-69 ☐ 70-84 ☐ 85 or over

5. Gender

- ☐ Male ☐ Female ☐ Other Identity ☐ Prefer not to say

6. What is the primary language spoken at your home?

7. What sort of property do you live in?

- ☐ Separate house
☐ Semi-detached, terrace or townhouse
☐ Unit or apartment

8. Do you rent or own your current residence?

- ☐ Rent ☐ Own ☐ Other

Community vision and priorities:

9. We would like to better understand our community's preferences and vision for waste management. Please rate how important each of these following matters is to you:

	Not at all important	Not very important	Somewhat important	Very important	No Opinion
Reducing household waste sent to landfill	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Increasing number and type of items that are able to be recycled in the kerbside yellow-lid bin	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Reducing the level of contamination (such as plastic bags) in recycling bins	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Reducing the total amount of waste we produce, such as unused food	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Reducing the amount of recyclable material people incorrectly place in the red-lid waste bin	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Council providing additional information on which bin to use for different items	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Council providing drop off locations for materials that cannot be placed in kerbside waste, recycling or organics bins	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Council investigating options for collecting food waste from households	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Council providing more support or resources for home composting	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Council reducing waste from its own buildings and operations (e.g. from offices, public facilities, road works etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Reducing illegal dumping	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Reducing litter	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
That recovered materials are turned into new products in Australia	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

10. How committed are you to making choices that avoid generating waste? E.g. minimise packaging, reuse or avoiding buying excess food

- ☐ I make these choices daily
☐ I make these choices occasionally
☐ I make these choices rarely
☐ I don't make these choices

11. In improving the way we manage waste, what is the most important outcome for you? Rank the following in order of importance from 1 to 4 where 1 is the most important and 4 is the least important:

<input type="checkbox"/> Less waste sent to landfill
<input type="checkbox"/> Reduced greenhouse gas emissions
<input type="checkbox"/> Minimise costs for Council and ratepayers
<input type="checkbox"/> Convenience – I don't have to make major changes to my habits

12. [Optional] In your own words, what change do you think would provide the biggest improvement in managing waste in our community?

Now let's talk about our current services and programs:

Kerbside Red, Yellow and Green Lid Bins

13. How easy is it to find out information on the correct kerbside bin to use for different items?

- ☐ Very easy
 ☐ Somewhat easy
 ☐ Somewhat difficult
 ☐ Very difficult

14. Which of the following methods do you currently use to find out information about the correct use of the kerbside bins? (you can select more than one option)

<input type="checkbox"/> Council website	<input type="checkbox"/> Bin bay signage
<input type="checkbox"/> Annual waste & resource recovery calendar	<input type="checkbox"/> Council mobile waste and recycling application
<input type="checkbox"/> Waste Hotline (call centre)	<input type="checkbox"/> Non-council website or application (e.g. Planet Ark)
<input type="checkbox"/> Bin stickers	<input type="checkbox"/> Other (please specify)
Other:	

15. [Optional] Do you have any ideas or comments you want to share about the kerbside bin system?

Bulk Household Service (also known as council clean-up)

16. Did you know that council offers a bulk household waste collection service on pre-scheduled dates, twice a year for all households?

☐ Yes ☐ No

17. Which of the following materials have you placed out in the bulk household service in the past 12 months?

Material	Placed out in the past 12 months	Material	Placed out in the past 12 months
Mattresses	<input type="checkbox"/>	Metals (bikes, trampolines etc.)	<input type="checkbox"/>
Furniture	<input type="checkbox"/>	E-waste	<input type="checkbox"/>
General household items	<input type="checkbox"/>	Bundled Garden Organics	<input type="checkbox"/>
White Goods	<input type="checkbox"/>		

18. [Optional] Do you have any other ideas or comments you want to share about the bulk household waste system?

Community Recycling Centre – awareness and usage

19. Did you know that council provides a Community Recycling Centre for drop off of problem materials including paints, motor oils and gas bottles, free of charge for residents at 15–17 Regatta Rd Five Dock?

☐ Yes ☐ No

20. Have you visited the Community Recycling Centre in the past 12 months?

☐ Yes ☐ No

21. [Optional] Do you have any ideas or comments you want to share about the Community Recycling Centre?

Illegal Dumping

22. Did you know that it is illegal to dump materials such as unwanted furniture and mattresses on public land (such as your kerb) outside of bulk household waste collection times, even if you think these items may be reused by others in the community?

☐ Yes ☐ No

23. Did you know that Council investigates incidences of illegal dumping and can issue fines to the responsible dumper?

☐ Yes ☐ No

24. [Optional] Do you have any ideas or comments you want to share about illegal dumping and Council's investigations and enforcement in our Council area?

Other Recycling Collection and Drop-Off Services

25. Which of the following services are you aware of or have used?

	I wasn't aware of this service	I was aware of this service, but haven't used it	I've used this service
E-waste drop off day	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Household Chemical Cleanup (chemical drop off day)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Bower Rehoming Service (collection of reusable household items)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Community Recycling Stations (drop off points for mobile phones, batteries and printer cartridges)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Community sharps (drop-off bins for medical sharps provided at pharmacies)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Clothing Clean-up (collection of useable clothing direct from households)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Council community workshops (repair café, compost workshops etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Soft plastic recycling at supermarkets	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Return and Earn (container deposit returns)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

26. [Optional] Are there any particular reasons that you would have liked to use one or more of the above services but were not able to? Or, are there any changes that would make these services easier to access?

27. Have you had to recycle or dispose of these items recently? How difficult is it to find recycling or disposal information or services for these materials?

Material	I haven't disposed of this recently	This was not difficult to manage	This was somewhat difficult to manage	This was very difficult to manage
Oversize expanded polystyrene foam (EPS)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Oversize cardboard	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Reusable furniture / other large household items	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Damaged furniture / other large household items	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Exercise equipment / outdoor equipment / pushbikes/ trampolines	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other electronic items (televisions, computers, home entertainment products etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Bulk garden waste (branches etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Medical items/waste	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Household chemicals & cleaning liquids	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Paints / paint tins	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Gas Bottles	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Automotive (tyres, car batteries, motor oil, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Asbestos	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

28. [Optional] Any other materials that were difficult to manage or require additional services?

Contact Details & Communication Methods

29. Would you like to be involved in further consultation, such as community workshops or follow-up surveys?

- ☐ Yes ☐ No

30. Please provide your email address:

31. Is there a specific topic you are interested in discussing further?

- ☐ Collection of bins and bulk household material
☐ Increasing recovery of food waste
☐ Managing waste in apartment buildings
☐ Other (specify)

32. Which of these communication methods is most useful for Council to inform you about new and existing waste services? (You can select more than one option)

<input type="checkbox"/> Council website	<input type="checkbox"/> Bin bay signage
<input type="checkbox"/> Annual waste & resource recovery calendar	<input type="checkbox"/> Waste Hotline
<input type="checkbox"/> Local Newspaper / magazine ads such as Inner West Courier	<input type="checkbox"/> City wide letterbox drop
<input type="checkbox"/> Public signage / banners	<input type="checkbox"/> Television ads
<input type="checkbox"/> Radio ads	<input type="checkbox"/> Online / youtube ads
<input type="checkbox"/> Council Email Ezine	<input type="checkbox"/> Council's waste and recycling mobile app
<input type="checkbox"/> Bin stickers	<input type="checkbox"/> Council publication eg. Bayside Brief
Other:	

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