# DELIVERY PROGRAM 2022-2026 OPERATIONAL PLAN 2022-2023





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# ENGLISH

If you do not understand this information, please come to the Council or contact the Telephone Interpreter Service (TIS) on 13 14 50 and ask them to connect you to Council on 9911 6555. We will try to answer your enquiries by using an interpreter.

# ITALIAN

Se hai difficoltà a capire questo documento presentati direttamente all'ufficio del Comune, oppure telefona al Servizio Telefonico Interpreti (TIS, numero di telefono 13 14 50) e chiedi di essere messo in contatto con l'ufficio del Comune (numero di telefono 9911 6555). Cercheremo di rispondere alle tue domande con l'aiuto di un interprete.

### GREEK

Αν δεν καταλαβα νετε αυτ τι πληροφορε, παρακαλο με ελ τε στο Δ μο επικοινων στε με την Τηλεφωνικ Υπηρεσα Διερμην ων (ΤΙS) στο 13 14 50 και ζητε στε να σα συνδ σουν με τον Δ μο στον αριθμ 9911 6555. Θα προσπαθ σουμε να απαντ σουμε στι ερωτ σει σα χρησιμοποι ντα να διερμην α.

### SIMPLIFIED CHINESE

如果您对这些内容不理解,请向 地方议会咨询或致电131450 联系电话口译服务(TIS),并在 他们的帮助下通过电话与9911 6555地方议会联系。h们将尽力 通过口译员回答您的问题。

### KOREAN

NONEAN 이 정보내용을 잘 이해하지 못하신다면, 심의회(Council)로 방문해 주시거나, <13 14 50>으로 전화통역서비스를 이용하셔서 심의회(9911 6555)로 연결해 달라고 요청하시기 바랍니다. 통역사의 도움을 받아 귀하의 문의사항에 답변해 드리도록 하겠습니다.

**ACKNOWLEDGEMENT OF COUNTRY:** The City of Canada Bay acknowledges the Wangal clan, one of the 29 tribes of the Eora nation and the traditional custodians of this land. Council pays respect to Elders past, present and emerging and extends this respect to all Aboriginal and Torres Strait Islander people living in or visiting the City of Canada Bay.









# A MESSAGE FROM YOUR COUNCIL

# Welcome to the Delivery Program 2022–26 and Operational Plan 2022–23.

This document outlines how the City of Canada Bay will resource and deliver on the priorities outlined in our Community Strategic Plan, Our Future 2036, all while ensuring our long-term financial sustainability. It includes priority projects and programs planned for the whole term of Council and a set of Operational Plan actions for the coming financial year.

The City of Canada Bay is set to experience significant growth in the coming years. We are working hard to ensure we can continue to provide high quality services and facilities for our growing community. We will also continue to work with the NSW Government on projects related to these growth areas, including Sydney Metro West, the Parramatta Road Corridor, and Rhodes East.

Our commitment to environmental sustainability remains central to the work we do, and we will continue our work towards net zero Council emissions by 2030 and net zero community emissions by 2050, as identified in our Emissions Reduction Plan. We will also continue our journey to creating a greener City by working towards our goal to reach 25% tree canopy cover by 2040.

Our flagship project, the new Concord Oval Community and Sports Precinct, is due for completion this year and will provide our residents with new open green space alongside world class community, recreation, and sporting facilities.

As we embark on another year at the City of Canada Bay, staff across the organisation will continue to work hard to deliver key services and facilities for all residents, workers, and visitors to the area. This work will bring to life the priorities identified in the Community Strategic Plan, Our Future 2036, and contribute to our community's vision for an inclusive, sustainable, and thriving foreshore community.







Customer service staff at the Civic Centre, Drummoyne.



YOUR MAYOR AND COUNCILLORS

There are nine Council members of the City of Canada Bay: a popularly elected Mayor, a Deputy Mayor, and a further seven Councillors.

# Mayor

The Mayor is the public face of the Council and is responsible for representing the views of Councillors and the community.

Presiding over Council meetings, the Mayor ensures they are conducted efficiently, effectively, and according to the Local Government Act. The Mayor must also promote the effective and consistent implementation of the Council's integrated planning and reporting processes.

# **Councillors**

Councillors represent the collective interests of residents, ratepayers and the local community.

They are active participants in the integrated planning and reporting process and ensure that delivery, review and reporting are satisfactorily completed.

# **Council term**

The current Council was elected in December 2021. The current council term is shorter due to the impacts of COVID-19 on local government elections. The next election is due to take place in September 2024.





# CITY OF CANADA BAY COUNCILLORS



Angelo Tsirekas Mayor

Angelo has served on Council since he was first elected in 1995.

He was first elected Mayor in 2002 and again as popularly elected Mayor in elections of 2004, 2008, 2012, 2017 and 2021



**Deputy Mayor Councillor** Stephanie Di Pasqua

Stephanie was elected to Council in 2017 as the youngest ever Councillor in the City of Canada Bay.

A lifelong resident, Stephanie is a strong advocate for her community and has been involved in lobbying State and Federal governments about vital issues concerning our area.



Anthony Bazouni

Anthony was elected to Council in December 2021.

He has lived and worked in the City for many years, including more than 23 years as a local lawyer.



**Charles Jago** 

Charles is a long-time resident of the area who was first elected to the Council in 2017.

His professional experience spans information technology, the energy industry, adult education, and government and community development.



Councillor Julia Little

Julia has served on Council since 2017 and, together with her husband and young children, is an active member of the local area.

She is a media and communications specialist with experience working in the Commonwealth public sector.





Councillor **Joseph Cordaro** 

Joe was elected to Council in December 2021.

He and his family have lived in the area for more than 30 years and enjoy the vibrant, multicultural and multi-generational community.



Councillor **Andrew Ferguson** 

Andrew was first elected to Council in 2017.

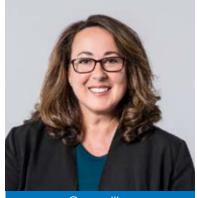
He and his family have lived in the area for the past 30 years, and he is committed to equity, social justice, heritage and environmental sustainability.



Councillor **Michael Megna** 

Michael previously served as Mayor and Deputy Mayor of the former Drummoyne Council and as Deputy Mayor for one term following his election to the City of Canada Bay in 2004.

Michael is now serving his eighth four-year term and has represented his community for over 30 years.



Councillor
Carmel Ruggeri

Carmel was elected to Council in 2021. Carmel has lived in the City all her life and is passionate about supporting the local community and spirit.

She has operated a business locally, and many people would recognise her from her food walking tours around Five Dock and Concord.

# COUNCIL

### **Staff**

Local councils and their staff are responsible for the day-to-day operations of the Council area and for delivering local services and infrastructure.

The General Manager is responsible for guiding the preparation of the Community Strategic Plan and ensuring that the supporting Delivery Program and Operational Plan are delivered, regularly reviewed, and reported on. Senior staff provide advice to the General Manager about projects, programs and activities outlined in the Delivery Program and Operational Plan

They also ensure that team and individual work plans support the achievement of both documents.

An overview of the City of Canada Bay Council's organisation structure is provided in Figure 1 below:

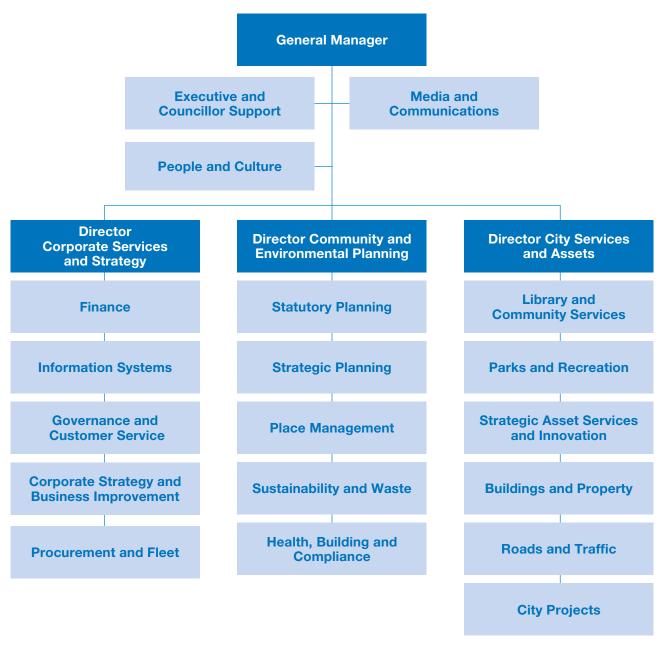


Figure 1: City of Canada Bay organisation structure

# **Services**

The Council provides numerous services as part of its commitment to the community as identified under the Local Government Act.

An essential function of the Council is to provide goods, services and facilities, and to carry out activities that meet the current and future needs of the local community.

Many of the daily services that the Council provides are essential to the community's continued well-being and safety, from library services and community centres to environmental care and helping to maintain the area's tree canopy and biodiversity.

Below is an overview of the primary services Council provides:

uilding certification and compliance	Law enforcement and parking
uildings and trade maintenance	Library services
usiness improvement	Mayoral and Councillor support
ty projects	Media and communications
eansing operations for public areas	Open space planning
ommunity engagement	Parks and water operations
ommunity services	People and culture
orporate strategy	Place management
ouncil buildings and property	Procurement
ouncil venue hire	Protection and restoration of Council infrastructure
ustomer service — Civic Centre	Records management
arly childhood education and care	Recreation coordination
mergency management	Risk management
nvironmental health	Road maintenance services
nvironmental sustainability	Sports fields and golf courses
vents	Statutory planning
nancial management	Strategic asset management
ve Dock Leisure Centre	Strategic planning
eet and mechanical workshop	Traffic and transport
arden services and Bushcare	Tree services
overnance	Waste management
formation systems	

Table 2: Overview of critical services

# COUNCIL'S MISSION AND VALUES

The City of Canada Bay and its Councillors and staff are proud to act and operate by its mission statement and values.



# Mission statement

An excellent organisation delivering great outcomes for our community.

# We work together

We care about each other and about our community.

We are committed to building and maintaining a safe environment for our people.

We support our people to perform at their best and celebrate achievements.

We collaborate to get the best out of each other.

We work with our community to build a better future.

# We are respectful

We listen to each other with an open mind.

We build relationships on mutual respect.

We are open, honest and constructive in our communication.

We are inclusive and embrace diversity.

We will respond to our community in a timely and responsible manner.

# We innovate

We encourage and value ideas that will improve services for our community.

We are creative problem solvers and are committed to creative thinking.

We will be better tomorrow than we are today, building on past success.

We continuously improve and challenge ourselves to deliver better outcomes.

Majors Bay Reserve, Concord.





# **OUR CITY AND COMMUN**

The City of Canada Bay has a land area of 19.9km<sup>2</sup> and an estimated population of 97,022 spread across 17 suburbs.

It boasts 36 kilometres of Parramatta River foreshore and is a beacon to locals and visitors who flock to enjoy its more than 300 open green recreation spaces and 348 hectares of open space.

We are a City that celebrates diversity, cares for the environment, and plans well for the future. With 40 per cent of residents born overseas, the cultural and linguistic diversity of the City's residents is one of our most celebrated attributes.

Our shared sense of community is strong throughout the area. It is a safe place to live, and people enjoy the parks and playgrounds, community facilities and sports fields, and cultural events and activities spread across the City.

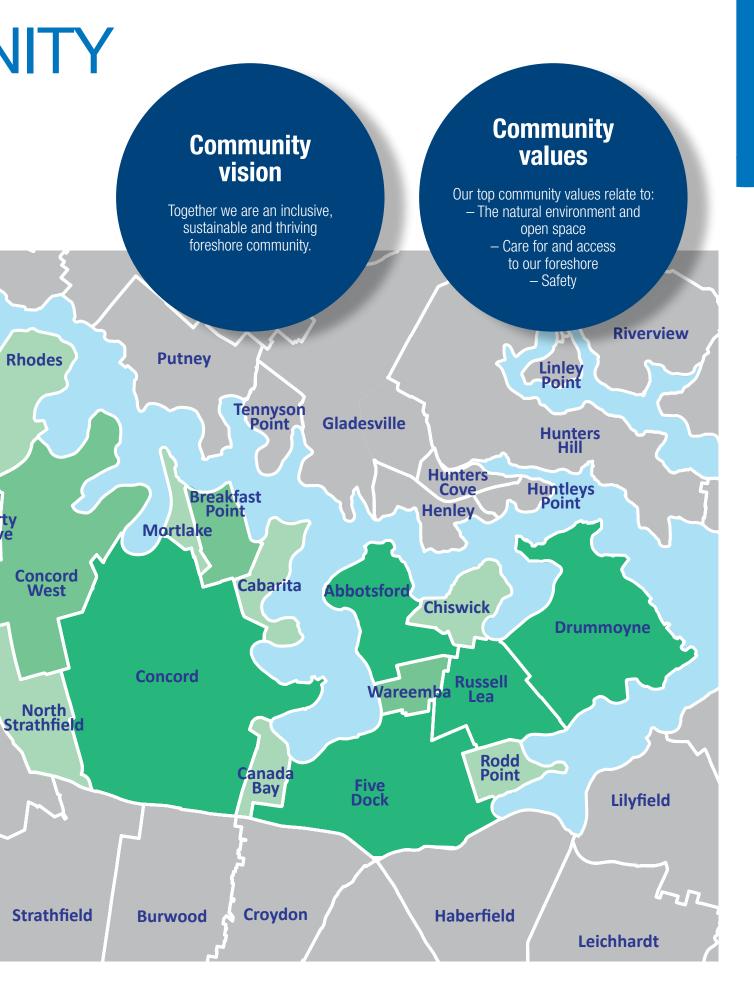
Over time, our City has grown. Its character has changed as former industrial sites have been adapted into residential dwellings. People have moved to areas that offer a better quality of life and recreational opportunities.

By 2036, the City's population is forecast to grow by almost 30,000 people — an increase of around 30 per cent.

Our community believes we can all do several things to ensure that the City of Canada Bay retains its character, heritage, and widespread appeal.

These include addressing climate change, consulting with the community on significant projects, providing appropriate planning outcomes, maintaining our parks and open spaces, celebrating diversity, managing traffic and parking well, providing excellent support services for community members, and supporting local businesses.





# **KEY FACTS**

# Age

In 2021, the dominant age group in the City of Canada Bay was ages 30 to 34, which accounted for 8.9 per cent of the total number of people. This will change over the next 14 years. By 2026, the largest age group is forecast to be 25 to 29, accounting for 9.1 per cent of the population.

# Household types

In 2021, the dominant household type in the City of Canada Bay was couple families with dependents, which made up 31.9 per cent of all households.

The most significant growth in household types is forecast to be in couples without dependents, which will increase by 3,632 households, or 28.3 per cent of all households.

# **Population**

Population growth across demographic profiles and suburbs are charted over the page.



# **MEDIAN AGE**

36 years

POPULATION EMPLOYED FULL TIME

64%

LARGEST INDUSTRY EMPLOYER

Health care/social assistance

CITY

19.90km<sup>2</sup>

PEOPLE

97,022

**BORN OVERSEAS** 

40%

ORIGINAL INHABITANTS

Wangal clan of the Darug Aboriginal people

LANGUAGE OTHER THAN ENGLISH AT HOME 41%



MEDIUM-HIGH DENSITY DWELLINGS

61%



**OPEN SPACE** 348 hectares TREE **MEDIAN WEEKLY CANOPY RECREATION HOUSEHOLD INCOME SPACES** 18.1% \$2,058 142 **MEDIAN WEEKLY MORTGAGE** \$577 **MEDIAN WEEKLY RENT** \$574 **PARKS** 150 **PLAYGROUNDS** 45 DOGGY **OFF-LEASH AREAS** 20 **LIBRARIES** 3 SCHOOLS, **CULTURAL PRESCHOOLS SPACES SPORTS FIELDS** AND **AND COURTS CHILDCARE** 104 64 **GOLF COURSES** 2 **SWIMMING CENTRES** 2

# OUR FUTURE: 2022 TO 2036



Category	2021	2036	Percentage difference
Population	95,976	125,310	30%
Dwellings	39,348	52,223	32.7%
Households	37,080	49,065	32.3%
Average household size	2.56	2.52	-1.56%
Couple families with dependents	11,819	14,464	22.4%
Couples without dependents	10,258	13,890	35.4%
Group households	2,146	3,247	51.3%
Lone person households	8,582	12,014	40%
One parent families	3,041	3,809	25.3%
Other families	1,233	1,642	33.2%

Table 3: Forecast changes to 2036

Suburb	Population 2021	Population 2036	Percentage difference
Abbotsford — Wareemba	7334	7422	1.2%
Cabarita	2109	2176	3.2%
Chiswick	3055	3234	5.9%
Concord	15030	18441	22.7%
Concord West	6478	8062	24.5%
Drummoyne	13383	13995	4.6%
Five Dock — Canada Bay	12119	17438	43.9%
Liberty Grove	2268	2087	-8%
Mortlake – Breakfast Point	7655	8454	10.4%
North Strathfield — Strathfield	7661	14155	84.8%
Rhodes	11958	22694	89.8%
Russell Lea - Rodd Point	6925	7153	3.3%

Table 4: Forecast population growth by suburb to 2036







# NSW PRIORITY PROJECTS AND CRITICAL GROWTH AREAS

Some City of Canada Bay areas will experience significant growth in the coming years.

There are several high-profile NSW Government projects and initiatives that are related to key growth areas in the City of Canada Bay, most notably:

# **Sydney Metro West**

The Sydney Metro West project will support a growing City and deliver world-class metro services to more communities.

This 24-kilometre underground railway will connect Greater Parramatta and the Sydney CBD and includes three stations in the City of Canada Bay at North Strathfield, Concord Oval, and Five Dock.

The new metro will double rail capacity between the two CBDs, link new communities to rail services and support employment growth and housing supply.



### **Parramatta Road**

Parramatta Road connects Parramatta with the Sydney CBD. The NSW Government's Parramatta Road Corridor Urban Transformation Strategy covers land along Parramatta Road from Granville to Camperdown, including Five Dock, Concord, and Burwood.

This strategy includes plans to revitalise the corridor through state government agencies and councils working together.

It also includes NSW Government's Parramatta Road Urban Amenity Improvement Program (PRUAIP), an initiative to improve open space and active transport links along the Parramatta Road corridor. Six councils, including the City of Canada Bay, have been provided funding under the program to deliver the 32 projects in and around Parramatta Road. The works fall into three categories: streetscape upgrades, the creation of new and improved open spaces, and new walking paths and cycleways.





# **Rhodes and Rhodes East**

Rhodes is an important strategic centre in the Eastern City District Plan, with significant opportunities to create a great new place to live, work and visit. The precinct comprises land to the east and west of Rhodes train station, between the rail line and Concord Road.

The Rhodes Place Strategy is a plan for developing the Rhodes precinct over the next 20 years, with most of the development slated for Rhodes East.

The Rhodes Place Strategy will deliver:

- 4,200 new homes, with an initial cap of 3,000 homes pending further infrastructure
- 1,100 new jobs
- New primary school
- Rhodes train station upgrades
- New ferry wharf
- Improved pedestrian and walking paths
- 2.3 hectares of new public open space, including a foreshore park and promenade
- Excellence in design and sustainability, including dual reticulation for development and incentives to exceed BASIX and tree canopy targets.



### Federal, state and regional priorities

We have considered federal, state, and regional priorities in preparing this plan, particularly the Premier's Priorities and Eastern District Plan. See the Appendices on page 104 for more information and an overview of relevant documents.

# CITY PRIORITY PROJECTS

# **Concord Oval Community and Sports Precinct**

Funded by the NSW Government with the Australian Government, City of Canada Bay Council, and Wests Tigers, the Redevelopment of Concord Oval will create vital recreation spaces for the Burwood-Concord and Kings Bay precincts as well as:

- Open, green recreation spaces
- Outdoor public areas and plaza
- Indoor recreation centre with multipurpose sports courts, gymnasium and group fitness rooms
- Public art throughout the precinct
- Café for residents and visitors
- Community programs, activities and function spaces
- New match day facilities for local sporting clubs
- New head office and elite training facility for Wests Tigers.

# **Rhodes Recreation Centre**

The Rhodes Recreation Centre will provide our growing community with a new place to come together, exercise and have fun with friends and family.

It will include:

- Gym
- Café
- Childcare centre
- Gymnastics centre
- Allied health services
- Indoor sports hall with viewing mezzanine, and more.

# **Ferragosto**

The City of Canada Bay's largest event, Ferragosto, will return in 2022 following a COVID-19 related hiatus.

This year Great North Road will again come alive with the best Italian food, culture, and performances across a series of stages, plus cooking demonstrations, market stalls, a funfair and children's activities.

The festival preserves its roots in the Italian heritage of the local community, with considerable support and interest from local businesses, entertainers, community organisations and residents.



# OUR PARTNERS

While Council has a custodial role in initiating, preparing and delivering Our Future 2036 on behalf of the community, it cannot do so in isolation.

Partnerships will be crucial in ensuring our City receives the funding, support and assistance it needs to meet the challenges of the future:

# **Community partners**

- Churches and religious organisations
- Community groups and organisations
- Community services
- Environmental groups
- Indigenous groups and organisations
- Not-for-profit organisations
- Resident groups
- Schools and educational institutions
- Sporting bodies and organisations
- Volunteers.

# **Business partners**

- Chambers of Commerce
- Industry groups
- Local businesses.

# **Government partners**

- Federal Government agencies
- NSW Government agencies
- South Sydney Regional Organisation of Councils (SSROC)
- · Other councils.







# OUR CONTINUOUS IMPROVEMENT

The City of
Canada Bay
has an active
program of
initiatives focused
on continuous
improvement. We
strive for optimum
service efficiency
and effectiveness,
productivity, cost
containment
and revenue
opportunities.

As with many NSW metropolitan councils, the City of Canada Bay faces a growing population that requires more assets, facilities, and services.

We strive to ensure that everyone in our expanding community has access to these assets, facilities and services to a benchmark standard or a standard that is desired by the community. However, we are also facing an income gap, with costs increasing more than revenues.

Attempts so far to address this income gap have included:

- Productivity gains and efficiency savings
- Actively pursuing grants and working collaboratively with neighbouring councils
- Carefully managing income and expenditure through regular budgetary monitoring.

Council continually searches for opportunities that would result in a stronger favourable operating position to ensure financial sustainability to meet increased demand for services. Indeed, Council's base case is in a financially sustainable position overall. However, the ongoing surpluses projected predominantly come from our domestic waste fund. Surpluses generated by domestic waste are required for infrastructure investment in waste and cannot be used to fund other services. In order to maintain some of the increased services already in place, such as tree maintenance and arrest cleansing, as well as increase future services to accommodate expected population growth in the area, Council is reviewing options for increase revenue, including a special rate variation. Council is committed to consulting the community of Canada Bay on these options in late 2022, before any final decision is made.



### Service review program

The City of Canada Bay service review program is designed to support Council to achieve its strategic objectives and priorities in an efficient, economical, and appropriate manner. The program is embedded into the organisation's Continuous Improvement Program to work toward achieving excellence in delivering the best value and effective services to our community.

The service review program is designed to provide:

- Analysis of the service: assess and analyse all Council services
- Value for money: determine whether we are providing our customers value for money and look at ways to invest and improve the value and quality of our services
- Options: help with developing options for how we offer our services

- Organisational culture: realise the potential of Council staff to build a culture of service, engagement, teamwork, and continuous improvement
- Accountability: develop clear accountability in achieving outcomes for our communities
- Opportunity: identify new business opportunities to generate revenue, and improve quality and productivity
- Efficiency and effectiveness: efficient and effective services that meet the diverse needs of communities
- Continuous improvement: ensure that proposed improvements are planned, delivered, and evaluated plan, do, review.

Guiding principles have been developed, and services that have completed a review process will be integrated into the Annual Service Health Check program as part of the annual business planning process to ensure a cycle of continuous improvement.

A set of criteria was developed to prioritise the review program and will be aligned with our three-year internal audit program. With the plan to implement both programs simultaneously, in the financial year 2022–23, Council plans to conduct full reviews on two services as part of the service review program.

In addition to full reviews, several manager-led reviews are also scheduled to improve service elements, as per activities in the Operational Plan. This combination of service review activity supports the continued strengthening of our culture of continuous improvement.

The program of full reviews will, in time, roll out to all of Council's 45 services so that we can work towards providing the best possible value and services for residents and ratepayers.





Five Dock Leisure Centre.



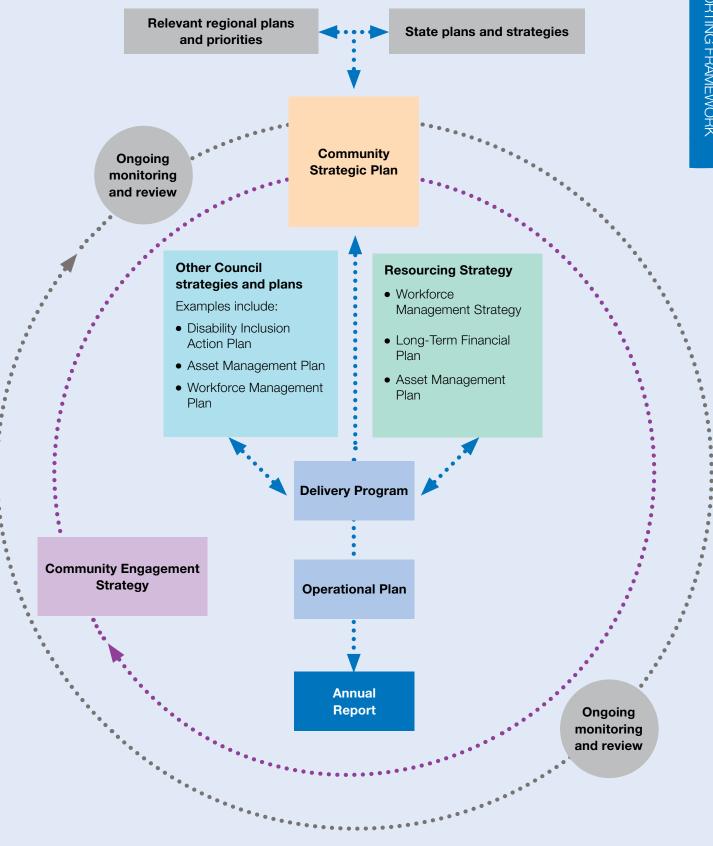
### INTEGRATED PLANNING AND REPORTING FRAMEWORK

The NSW Government introduced the Integrated Planning and Reporting (IP&R) Framework in 2009 to assist councils in delivering their community vision and long-term objectives through long, medium, and short-term plans and reports.

In essence, the framework begins with the community's, not Council's, aspirations for at least 10 years, and in our case, from now until 2036. It also includes a suite of integrated plans that set out strategic directions and objectives and strategies to achieve them.

It involves a reporting structure to regularly communicate progress to the elected Council and the community, and a structured timeline for a review to ensure the goals and actions are still relevant.





Source: adapted from the NSW Office of Local Government – Integrated Planning and Reporting Framework. Website: olg.nsw.gov.au

### Purpose and relevance of the Delivery Program

The Delivery Program outlines Council's commitment to the community from the newly elected Council and translates the community's strategic goals into clear actions.

This Delivery Program is the reference point for principal activities undertaken by the Council during its term of office. It is intended to determine what is achievable over the next four years, what the priorities are, and how programs will be scheduled.

Notably, the Delivery Program demonstrates how Council's business-as-usual services help achieve Community Strategic Plan objectives.

### Performance monitoring and reporting

Every six months, Councillors are presented with a progress report on the Delivery Program. Reporting is provided on the range of measures against the Delivery Program's principal activities. In these progress reports, Council also reports on service performance measures and the measures contained in the Operational Plan.

It is also essential to keep the community informed of our progress in delivering Our Future 2036.

Because our long-term plan (Community Strategic Plan), four-year plan (Delivery Program) and one-year plan (Operational Plan) are all connected, all our regular reporting is related to Our Future 2036 (the Community Strategic Plan).

Throughout the Council term, Council also provides the following reports to the community:

#### State of our City

At the end of the Council term, the City of Canada Bay will report on the implementation and effectiveness of the Community Strategic Plan, Our Future 2036. This report is called the State of our City and will be presented to the second meeting of a newly elected Council for endorsement.

#### **Annual reporting**

Each financial year, the annual report is prepared and presented to the elected Council and the community. This document reports on our performance delivering the Operational Plan.

### Six monthly reporting

The General Manager ensures that progress reports are provided to the elected Council with respect to the principal activities detailed in this Delivery Program at least every six months.

### Quarterly financial budget review statements

Four times a year, financial statements are presented to our elected Council, reporting on our delivery of the annual budget.







### DELIVERY PROGRAM AND OPERATIONAL PLAN

The City of Canada Bay's 2022–26 Delivery Program is a fixed, four-year plan that sets out how Council will deliver its Community Strategic Plan commitments to the community.

The strategies and principal activities of the Delivery Program and Operational Plan support the directions and goals of the Community Strategic Plan.

The directions identified in consultation with the community, and enshrined in the Community Strategic Plan, are:

- 1. Connected Community
- 2. Sustainable and Thriving Environment
- 3. Vibrant Urban Living
- 4. Infrastructure and Transport
- 5. Civic Leadership

Progress against each direction is measured by a series of high-level community indicators, which track trends in the quality of life for people in the City of Canada Bay.

### About the Delivery Program and Operations Plan

The City of Canada Bay Delivery Program (2022–26) and Operational Plan (2022–23) have been combined in this document for ease of reference and to aid reporting.

Each direction has several vital elements that, together, will ensure they are delivered on time and to agreed budget and service levels:

- Community outcomes describe what we would like our ideal community to look like.
- Goals are the community's long-term priorities and aspirations for the City of Canada Bay
- Strategies identify how we will reach each goal
- **Activities** refer to specific and measurable actions, timeframes, and responsibilities
- **Measures** set out how we will measure progress against goals, strategies and actions
- Targets and timeframes indicate what will be achieved — this may be a number, percentage or date, or other data where specific targets cannot be quantified yet
- **Responsibility** indicates the specific area of the Council responsible for ensuring strategies and activities are delivered.

### **Quadruple bottom line**

The NSW Government's IP&R framework stipulates that the Community Strategic Plan must address social, environmental, economic and civic leadership issues identified by the community — commonly referred to as the quadruple bottom line or QBL.

In this document, the following key indicates which QBL issues each direction addresses:









SOCIAL

ENVIRONMENTAL

**ECONOMIC** 

CIVIC



### **DIRECTION 1: CONNECT**

### **DIRECTION 1: CONNECTED COMMUNITY**

#### **COMMUNITY OUTCOME**

Our local communities are diverse, inclusive and safe places where all people are valued. Everyone has equitable access to services and facilities, and there are plenty of opportunities for everyone to enjoy active lifestyles both outdoors and indoors.







SOCIAL

**ENVIRONMENTAL** 

CIVIC

#### **OUR FUTURE 2036 GOALS**

- 1. Foster an inclusive community where diversity is welcomed and celebrated
- 2. Celebrate, recognise, and honour Aboriginal and Torres Strait Islander cultures
- 3. Provide the community with equitable access to a range of programs, services, and facilities
- 4. Promote a community where residents feel safe and enjoy good health
- 5. Provide open space, facilities, and programs that promote active lifestyles

### **OUR PARTNERS**

- Community groups and organisations
- Residents, workers and visitors
- Community services
- Indigenous groups and organisations
- Business and industry
- Sporting bodies and organisations
- Volunteers
- NSW Government

#### **HOW THE COMMUNITY CAN SUPPORT THIS OUTCOME**

- Be involved in the community and sporting groups and organisations
- Volunteer in the community and at our libraries
- Participate in community engagement
- Attend community events, festivals and activities
- Participate in programs and activities that celebrate First Nations cultures
- Support local emergency relief groups and efforts



# DIRECTION 1: DELIVERY PROGRAPHICAL PLAN GOALS, STRATEGIES, AND A

**Goal 1.1** Foster an inclusive community where diversity is welcomed and celebrated

Reference	Activity	Target	Measure	Responsibility
1.1.1.1	Develop Social Sustainability Strategy	March 2023	Social Sustainability Strategy developed	Strategic Planning
1.1.1.2	Deliver programs and projects identified in the adopted social plans and strategies	5	Number of programs and projects delivered	Library and Community Services
1.1.1.3	Expand the range of CALD transition to school YouTube videos	18	Increase in number of videos in languages other than English	Library and Community Services
1.1.1.4	Develop and deliver introductory tours of the LGA for new residents from CALD backgrounds	June 2023	New tours developed and commenced	Library and Community Services
1.1.1.5	Deliver initiatives to improve events and activation programming for young people, particularly 18-25 years	June 2023	Initiatives delivered	Place Management
1.1.1.6	Deliver festivals and events	June 2023	Festivals and events delivered	Place Management

STRATEGY 1.1.2 SUPPORT VOLUNTEERING PROGRAMS THAT STRENGTHEN SOCIAL INCLUSION AND CONNECTION				L INCLUSION AND
Reference	Activity	Target	Measure	Responsibility
1.1.2.1	Review and implement City of Canada Bay Volunteer Policy	June 2023	Policy reviewed, updated, and implementation commenced	Library and Community Services
1.1.2.2	Support local volunteers to lead and deliver place-based programs	6	Number of programs delivered	Place Management
1.1.2.3	Deliver library-based volunteer programs and events	June 2023	Maintain number of library volunteer programs	Library and Community Services

# M AND OPERATIONAL ACTIVITIES



STRATEGY 1.1.3 DELIVER INITIATIVES THAT ADDRESS LOCAL HOUSING AFFORDABILITY				
Reference	Activity	Target	Measure	Responsibility
1.1.3.1	Review and update City of Canada Bay Affordable Housing Policy	June 2023	Policy reviewed, updated, and adopted by Council	Strategic Planning
1.1.3.2	Review and update Affordable Housing Management Guidelines	June 2023	Guidelines reviewed and updated	Buildings and Property

### **Goal 1.2** Celebrate, recognise, and honour Aboriginal and Torres Strait Islander cultures

STRATEGY 1 CULTURES	STRATEGY 1.2.1 INCREASE OPPORTUNITIES TO CELEBRATE ABORIGINAL AND TORRES STRAIT ISLANDER CULTURES				
Reference	Activity	Target	Measure	Responsibility	
1.2.1.1	Develop the City of Canada Bay Reflect and Innovate Reconciliation Action Plan	June 2023	Action Plan development commenced	Place Management	
1.2.1.2	Develop and implement City of Canada Bay Aboriginal Cultural Recognition Signage Strategy for physical and digital cultural assets	June 2023	Strategy development commenced	Place Management	
1.2.1.3	Refresh Aboriginal Cultural and Heritage Protocols, including Principals of Cooperation	June 2023	Review underway	Place Management	
1.2.1.4	Deliver regular program of events and programs, including NAIDOC and Reconciliation Week programs	June 2023	NAIDOC and Reconciliation Week programs delivered	Place Management	

**Goal 1.3** Provide the community with equitable access to a range of programs, services, and facilities

	STRATEGY 1.3.1 DELIVER COMMUNITY AND CULTURAL FACILITIES THAT RESPOND TO THE DIVERSE NEEDS OF THE COMMUNITY				
Reference	Activity	Target	Measure	Responsibility	
1.3.1.1	Develop Draft City of Canada Bay Community Leasing Policy	June 2023	Draft Community Leasing Policy developed	Buildings and Property	
1.3.1.2	Develop Management and Leasing Strategies for Concord Oval and Rhodes Recreation Centre	June 2023	Management and Leasing Strategies developed	Buildings and Property	
1.3.1.3	Implement new property management system to enhance customer experience and improve efficiency and oversight	June 2023	New property management system implemented	Buildings and Property	

STRATEGY 1	.3.2 DELIVER PROGRAMS, S	ERVICES, ANI	D FACILITIES THAT INCREASE	COMMUNITY CONNECTION
Reference	Activity	Target	Measure	Responsibility
1.3.2.1	Deliver native garden regeneration project	December 2022	Project delivered	Library and Community Services
1.3.2.2	Investigate establishment and management of Rhodes Recreation Centre Children's Service	June 2023	Report completed and adopted	Library and Community Services

### Goal 1.4 Promote a community where residents feel safe and enjoy good health

STRATEGY 1 WELLBEING		S THAT CON	TRIBUTE TO THE COMMUNITY	'S SENSE OF SAFETY AND
Reference	Activity	Target	Measure	Responsibility
1.4.1.1	Develop Council-wide Child Safe Action Plan	June 2023	Action plan developed	Library and Community Services
1.4.1.2	Review City of Canada Bay CCTV infrastructure requirements and upgrades	June 2023	Review commenced	Buildings and Property
1.4.1.3	Develop City of Canada Bay Public Toilet Strategy	June 2023	Public Toilet Strategy developed	Buildings and Property
1.4.1.4	Conduct Crime Prevention Through Environmental Design (CPTED) audits in partnership with Burwood Local Area Command	June 2023	Number of audits conducted	Parks and Recreation

STRATEGY 1.4.2 IMPLEMENT INITIATIVES THAT SUPPORT LOCAL RESILIENCE AND ADAPTABILITY				
Reference	Activity	Target	Measure	Responsibility
1.4.2.1	Conduct a review of evacuation centres in the local Emergency Management Plan (EMPLAN) and assess alignment with Resilience NSW guidelines	June 2023	Review completed	Roads and Traffic
1.4.2.2	Develop a Disaster Recovery Plan in collaboration with LECM	June 2023	Plan developed	Roads and Traffic

	STRATEGY 1.4.3 CONTINUOUSLY IMPROVE PUBLIC AND ENVIRONMENTAL HEALTH SERVICES TO SUPPORT HEALTH AND SAFETY OF RESIDENTS				
Reference	Activity	Target	Measure	Responsibility	
1.4.3.1	Review Council-wide environmental health policies including food, skin penetration, and legionella	June 2023	Staged reviews undertaken as per annual plan	Health, Building and Compliance	
1.4.3.2	Implement a process review of Council-wide environment and health investigations	June 2023	Process review conducted	Health, Building and Compliance	

**Goal 1.5** Provide open space, facilities, and programs that promote active lifestyles

#### STRATEGY 1.5.1 IMPROVE QUALITY AND CAPACITY OF OPEN SPACE TO SUPPORT A DIVERSITY OF **RECREATION ACTIVITIES** Responsibility Reference **Activity Target** Measure 1.5.1.1 June 2023 Report prepared with Parks and Recreation Identify opportunities to partner with non-Council landowners recommendations for to access and improve underpartnership opportunities utilised open space 1.5.1.2 Complete installation of June 2023 Essential infrastructure Parks and Recreation essential infrastructure and identified and installed amenities in dog parks 1.5.1.3 Develop Goddard Park to June 2023 Goddard Park to Edwards Parks and Recreation Edwards Park Parkland Park Parkland Plans Plans of Management and of Management and



### STRATEGY 1.5.2 INVESTIGATE OPPORTUNITIES FOR NEW AND CONNECTED OPEN SPACES, RECREATION FACILITIES, AND PROGRAMS

Reference	Activity	Target	Measure	Responsibility
1.5.2.1	Open new Concord Oval Leisure Centre	December 2022	New leisure centre open to members	Parks and Recreation
1.5.2.2	Repurpose Five Dock Leisure Centre health club space	June 2023	Repurpose of leisure centre health club space completed	Parks and Recreation



# DIRECTION 2: A SUSTAIN THRIVING ENVIRONMEN

### **DIRECTION 2: SUSTAINABLE AND THRIVING ENVIRONMENT**

#### **COMMUNITY OUTCOME**

By working together, greenhouse gas emissions are reduced across the area. We send less waste to landfill and more of our materials are recycled and reused. The City of Canada Bay will be home to more and healthier flora and fauna and our tree canopy will have increased. The quality of our foreshores and waterways will be enhanced and there will be more foreshore recreational opportunities.





**ENVIRONMENTAL** 

SOCIAL

#### **OUR FUTURE 2036 GOALS**

- 1. Reduce greenhouse gas emissions
- 2. Increase urban tree canopy
- 3. Reduce waste to landfill through avoidance and increased recycling and reuse
- 4. Enhance and protect native flora and fauna to support local biodiversity
- 5. Improve access to, and enhance the quality of, the City's foreshore and waterways

### **OUR PARTNERS**

- Residents, community groups and organisations
- Business and industry
- Environmental groups and organisations
- Community services
- Local schools and childcare
- Indigenous groups and organisations
- Volunteers
- Resilient Sydney Network
- NSW Government
- NSW Environment Protection Authority
- Parramatta River Catchment Group

#### **HOW THE COMMUNITY CAN SUPPORT THIS OUTCOME**

- Volunteer to protect the natural environment
- Take action at home to recycle, reuse, reduce consumption, and divert waste from landfill
- Plant and preserve more trees and build biodiversity in gardens and balconies
- Reduce litter by placing litter in the bin or taking it home when full
- Implement sustainable living practices in your own home
- Install solar panels, buy renewable energy, and reduce energy consumption
- Help to create and use community gardens



### DIRECTION 2: DELIVERY PROGRAM PLAN GOALS, STRATEGIES, AND A

Goal 2.1 Reduce greenhouse gas emissions

STRATEGY 2.1.1 LEAD INITIATIVES THAT EMPOWER THE COMMUNITY TO REACH EMISSIONS TARGETS, TRANSITION TO RENEWABLE ENERGY, AND IMPROVE CLIMATE RESILIENCE				
Reference	Activity	Target	Measure	Responsibility
2.1.1.1	Deliver energy reduction programs that support a transition to net zero by 2050	June 2023	Planned actions implemented for 2022–23	Sustainability and Waste
2.1.1.2	Finalise City of Canada Bay Resilience Framework	September 2022	Resilience Framework finalised and implementation commenced	Sustainability and Waste
2.1.1.3	Develop an Electric Vehicle Transition Plan	December 2022	Plan developed	Sustainability and Waste

### Goal 2.2 Increase urban tree canopy

Reference	Activity	Target	Measure	Responsibility
2.2.1.1	Develop and implement a tree program aimed at increasing and retaining the number of trees on private land	June 2023	Program developed and implementation commenced	Sustainability and Waste
2.2.1.2	Develop and implement a heritage tree winter mulching program	June 2023	Program developed and implementation commenced	Parks and Recreation
2.2.1.3	Prepare educational information on tree pruning for residents	December 2022	Fact sheet uploaded to City of Canada Bay website	Parks and Recreation
2.2.1.4	Finalise the street tree masterplan and tree inventory database	June 2023	Masterplan adopted and database completed	Parks and Recreation

## M AND OPERATIONAL ACTIVITIES



### **Goal 2.3** Reduce waste to landfill through avoidance, increased recycling, and reuse

STRATEGY 2.3.1 DELIVER BEST PRACTICE PROGRAMS THAT REDUCE WASTE TO LANDFILL AND PROMOTE A CIRCULAR ECONOMY					
Reference	Activity	Target	Measure	Responsibility	
2.3.1.1	Implement a residential food waste organics trial	December 2022	Trial commenced	Sustainability and Waste	
2.3.1.2	Implement a residential recycling contamination minimization program	50 buildings	Number of buildings engaged	Sustainability and Waste	
2.3.1.3	Deliver a recycling and waste education program for commercial service customers	October 2022	Program commenced	Sustainability and Waste	
2.3.1.4	Trial other collection services for materials not accepted in kerbside bins to reduce waste to landfill	June 2023	Trial undertaken and evaluated	Sustainability and Waste	
2.3.1.5	Undertake research and market testing for new waste and recycling tenders	June 2023	Research completed	Sustainability and Waste	

STRATEGY 2.3.2 DELIVER INNOVATIVE PROGRAMS AIMED AT REDUCING ILLEGAL DUMPING AND LITTERING IN CITY STREETS AND PARKS					
Reference	Activity	Target	Measure	Responsibility	
2.3.2.1	Evaluate year one of the illegal dumping CCTV program	February 2023	Evaluation completed	Sustainability and Waste	
2.3.2.2	Review the cleansing program scheduled rounds	June 2023	Review completed	Roads and Traffic	

### **Goal 2.4** Enhance and protect native flora and fauna to support local biodiversity

#### STRATEGY 2.4.1 DELIVER INITIATIVES THAT PROTECT, MANAGE, AND RESTORE THE CITY'S HABITAT AREAS, **FAUNA, AND NATIVE SPECIES** Reference **Target** Measure Responsibility **Activity** 2.4.1.1 Review completed Parks and Recreation Review recruitment and June 2023 retention of Bushcare volunteers 2.4.1.2 **Review Community Mowing** Review completed Parks and Recreation June 2023 Policy 2.4.1.3 Review and implement September Review completed and Parks and Recreation Winter Maintenance Program implementation commenced 2022 2.4.1.4 Implement Building June 2023 Grant requirements Sustainability and Waste Biodiversity Grant project completed 2.4.1.5 Review and update planning **April 2023** Review completed Sustainability and Waste controls and resident information to achieve stronger biodiversity outcomes 2.4.1.6 Program implemented and Implement an inclusive nature June 2023 Sustainability and Waste trail, bush school, and citizen nature trail installed science program to celebrate local native flora and fauna

### **Goal 2.5** Improve access to, and enhance the quality of, foreshore and waterways

STRATEGY 2.5.1 IMPLEMENT INITIATIVES TO EXPAND, ENHANCE, AND PROMOTE PUBLIC SPACES AND PATHS ALONG THE FORESHORE					
Reference	Activity	Target	Measure	Responsibility	
2.5.1.1	Upgrade existing foreshore paths to improve safety, amenity, and connectivity	June 2023	Delivered as per program	Parks and Recreation	
2.5.1.2	Promote foreshore recreation trails and improve wayfinding	June 2023	Foreshore recreation trails promoted	Parks and Recreation	

STRATEGY 2.5.2 WORK WITH THE PARRAMATTA RIVER CATCHMENT GROUP TO DELIVER THE PARRAMATTA RIVER MASTERPLAN					
Reference	Activity	Target	Measure	Responsibility	
2.5.2.1	Implement and support the Parramatta River Masterplan	June 2023	Initiatives implemented	Parks and Recreation	
2.5.2.2	Maintain membership of Parramatta River Catchment Group	June 2023	Continued membership	Parks and Recreation	

# DIRECTION 3: VIBRANT URBAN LIVING

### **DIRECTION 3: VIBRANT URBAN LIVING**

#### **COMMUNITY OUTCOME**

Our local villages and town centres are welcoming and active community hubs with opportunities to participate in varied art, culture and creative activities. Our City is welcoming and supportive of business and the local economy is strong. The built environment respects the unique character of our neighborhoods and responds to the needs of our growing community.





**ECONOMIC** 

SOCIAL

### **OUR FUTURE 2036 GOALS**

- 1. Create vibrant local village centres and community hubs
- 2. Improve access to local art, culture and creative activities
- 3. Promote the City as an attractive, welcoming place to do business
- 4. Ensure the built environment respects the unique neighbourhood character and responds deftly to evolving community needs

#### **OUR PARTNERS**

- Community groups and organisations
- Residents, workers and visitors
- Business and industry
- Chambers of Commerce
- Volunteers
- Resilient Cities Network (Sydney)
- SSROC
- NSW Government

### **HOW THE COMMUNITY CAN SUPPORT THIS OUTCOME**

- Sponsor and attend local events and activities, including creative and cultural programs and activities or local business forums
- Shop local
- Report safety and maintenance issues
- Celebrate our local heritage



### DIRECTION 3: DELIVERY PROGRAM PLAN GOALS, STRATEGIES, AND A

### Goal 3.1 Create vibrant local village centres and community hubs

STRATEGY 3.1.1 IMPLEMENT A MULTIDISCIPLINARY AND COLLABORATIVE PLACE MANAGEMENT APPROACH TO MAXIMISE CITY-WIDE SOCIAL, ECONOMIC, AND ENVIRONMENTAL OUTCOMES					
Reference	Activity	Target	Measure	Responsibility	
3.1.1.1	Develop a Place Management Framework and deliver Place Management Plans	June 2023	Framework developed and implementation commenced	Place Management	
3.1.1.2	Implement activities to sustain business activity around Five Dock Metro Station construction site	6	Number of businesses engaged and activations hosted	Place Management	

### Goal 3.2 Improve access to local art, culture, and creative activities

STRATEGY 3.2.1 DELIVER INNOVATIVE AND ACCESSIBLE ARTS AND CULTURAL PROJECTS, PROGRAMS, AND CREATIVE ACTIVITIES					
Reference	Activity	Target	Measure	Responsibility	
3.2.1.1	Establish partnerships to support implementation of the Culture Plan	4	Number of partnerships established	Place Management	
3.2.1.2	Implement cultural programs and activities from the City of Canada Bay Culture Plan	6	Number of cultural programs delivered	Place Management	

STRATEGY 3.2.2 ENCOURAGE INTEGRATION OF PUBLIC ART AND DESIGN IN KEY SITES AROUND THE CITY				
Reference	Activity	Target	Measure	Responsibility
3.2.2.1	Complete Concord Oval Public Art Plan	May 2023	Plan completed	Place Management

## M AND OPERATIONAL ACTIVITIES



### **Goal 3.3** Promote the City as an attractive, welcoming place to do business

STRATEGY 3.3.1 SUPPORT AND PROMOTE AN ENLIVENED EVENING ECONOMY				
Reference	Activity	Target	Measure	Responsibility
3.3.1.1	Work with business to deliver the Evening Economy and Activation Action Plan 2021-	June 2023	Action Plan activities delivered	Place Management
	2031	3	Number of businesses involved	

STRATEGY 3.3.2 PROVIDE ECONOMIC DEVELOPMENT ACTIVITIES IN PARTNERSHIP TO STIMULATE THE LOCAL ECONOMY					
Reference	Activity	Target	Measure	Responsibility	
3.3.2.1	Support employment opportunities for people living with disability by promoting good practice in City of Canada Bay Sustainability Awards	2	Number of sustainability award entries	Place Management	
3.3.2.2	Deliver a City of Canada Bay economic development program	June 2023	Current year of program delivered	Place Management	

### **Goal 3.4** Ensure the built environment respects neighbourhood character and responds deftly to evolving community need

STRATEGY 3.4.1 EFFECTIVELY PLAN FOR FUTURE GROWTH BY BALANCING REGIONAL PRIORITIES WITH LOCAL VALUES					
Reference	Activity	Target	Measure	Responsibility	
3.4.1.1	Prepare City of Canada Bay Planning Study to inform land use changes around new Metro Stations	December 2022	Planning Study prepared	Strategic Planning	
3.4.1.2	Finalise City of Canada Bay Planning Proposal for Parramatta Road Corridor Planning Proposal Stage 1	February 2023	Planning proposal submitted to the NSW Department of Planning and Environment for finalisation	Strategic Planning	
3.4.1.3	Prepare background studies for Parramatta Road Corridor Planning Proposal Stage 2	March 2023	Major background studies completed	Strategic Planning	

STRATEGY 3.4.2 IMPLEMENT BEST PRACTICE LAND USE PLANNING AND CONSTRUCTION APPROACHES TO DELIVER QUALITY DEVELOPMENT OUTCOMES					
Reference	Activity	Target	Measure	Responsibility	
3.4.2.1	Review and update City of Canada Bay Local Strategic Planning Statement background studies	June 2023	Programmed background studies updated	Strategic Planning	
3.4.2.2	Prepare planning proposal for Local Character Areas	June 2023	Planning proposal prepared	Strategic Planning	
3.4.2.3	Review and streamline development application conditions of consent	May 2023	Review completed	Statutory Planning	



### DIRECTION 4: INFRASTF AND TRANSPORT

### **DIRECTION 4: INFRASTRUCTURE AND TRANSPORT**

#### **COMMUNITY OUTCOME**

Traffic and parking are managed well to improve road and pedestrian safety and minimise congestion. There are more opportunities to walk, cycle and use public transport. Our public assets – including parks, seawalls, roads and cycleways – are in great condition and able to meet growing local and visitor population demands.







SOCIAL

**ECONOMIC** 

**ENVIRONMENTAL** 

#### **OUR FUTURE 2036 GOALS**

- 1. Manage local assets to ensure they continue to meet community needs and address climate adaptation
- 2. Manage traffic and parking to minimise congestion and increase road safety
- 3. Encourage active and accessible transport opportunities

#### **OUR PARTNERS**

#### Our partners:

- Community groups and organisations
- Business and industry
- Chambers of Commerce
- NSW Government
- Transport for NSW
- Federal Government

### **HOW THE COMMUNITY CAN SUPPORT THIS OUTCOME**

- Have your say during community engagement
- Provide feedback on public exhibitions of policies, strategies, and plans
- Choose to walk, cycle, and use public transport to get around
- Report and issues with roads and footpaths to Council



# DIRECTION 4: DELIVERY PROGRAPH PLAN GOALS, STRATEGIES, AND A

**Goal 4.1** Manage local assets to ensure they continue to meet community needs and address climate adaption

STRATEGY 4.1.1 ENSURE THAT COUNCIL'S BUILDINGS, PARKS, STORMWATER AND SEAWALLS, AND INFRASTRUCTURE ASSETS ARE CLIMATE RESILIENT AND ABLE TO SUPPORT A GROWING COMMUNITY					
Reference	Activity	Target	Measure	Responsibility	
4.1.1.1	Implement annual Accessible Buildings Program	June 2023	Program of works completed	Buildings and Property	
4.1.1.2	Develop City of Canada Bay Property Strategy and Guidelines	June 2023	Draft Property Strategy and Guidelines developed	Buildings and Property	
4.1.1.3	Develop City of Canada Bay Buildings Asset Management Plan	December 2022	Asset Management Plan developed	Buildings and Property	
4.1.1.4	Participate with the Southern Sydney Region of Councils in the LED roll out for main road lighting	June 2023	Increase in number of main road lights upgraded to LED technology	Strategic Asset Services and Innovation	
4.1.1.5	Develop Powells Creek Flood Plain Risk Management Plan	June 2023	Risk Management Plan completed	Strategic Asset Services and Innovation	
4.1.1.6	Develop project documentation for Sister Bay seawall renewal	June 2023	Project documentation prepared for construction	Strategic Asset Services and Innovation	
4.1.1.7	Implement pedestrian crossing safety improvement program	June 2023	Increase in pedestrian crossings that achieve compliance	Strategic Asset Services and Innovation	
4.1.1.8	Create a Project Management Office and Project Management Framework to service and support division-wide capital projects	September 2022	Project Management Framework completed and Office created	City Projects	

# M AND OPERATIONAL ACTIVITIES



STRATEGY 4.1.2 PROACTIVELY MANAGE AND MAINTAIN COUNCIL'S LOCAL ROAD AND FOOTPATH NETW						
Reference	Activity	Target	Measure	Responsibility		
4.1.2.1	Implement City of Canada Bay Roads Renewal Program	June 2023	Delivered as per program	Roads and Traffic		
4.1.2.2	Implement City of Canada Bay Footpath Renewal Program	June 2023	Delivered as per program	Roads and Traffic		
4.1.2.3	Implement annual City of Canada Bay Kerb and Gutter Renewal Program	June 2023	Delivered as per program	Roads and Traffic		
4.1.2.4	Implement City of Canada Bay Accessibility Works Program	June 2023	Delivered as per program	Roads and Traffic		
4.1.2.5	Develop a footpath inspection process to identify unauthorised works and capture defects and trip hazards	June 2023	Process developed	Roads and Traffic		
4.1.2.6	Develop a footpath grinding program to address defects such as trip hazards	June 2023 10%	Program developed and implementation commenced  Reduction in number of customer complaints and claims for trip hazards	Roads and Traffic		

### **Goal 4.2** Manage traffic and parking to minimise congestion and improve road safety

STRATEGY 4.2.1 PLAN, DELIVER, AND MANAGE TRAFFIC AND PARKING SO THAT IT CAN BETTER SUPPORT POPULATION CHANGE								
Reference	Activity	Target	Measure	Responsibility				
4.2.1.1	Investigate opportunities to increase parking on Councilowned land in and around Five Dock Town Centre	June 2023	Investigations completed, with opportunities identified and scoped	Buildings and Property				

### **Goal 4.3** Encourage active and accessible transport opportunities

STRATEGY 4.3.1 SUPPORT AND ADVOCATE FOR SAFE AND ACCESSIBLE ACTIVE AND PUBLIC TRANSPORT NETWORKS								
Reference	Activity	Target	Measure	Responsibility				
4.3.1.1	Continue construction of the East-West Regional Cycleway	June 2023	Delivered as per the program with contingency	Roads and Traffic				
4.3.1.2	Attend meetings with Metro West to ensure new stations are appropriately designed and integrated with other public transport services and active transport links	June 2023	Key proposals negotiated with Metro West	Roads and Traffic				



# DIRECTION 5: CIVIC LEADERSHIP

# **DIRECTION 5: CIVIC LEADERSHIP**

### **COMMUNITY OUTCOME**

Council leads the way with ethical and effective decision making to ensure a sustainable, financially secure, and resilient future for the City of Canada Bay. It is easy for people to find out about what is happening in their community and how they can get involved in decisions that affect them. Our community's quality of life is improved by thoughtful use of 'smart city' technology.







CIVIC

ENVIRONMENTAL

**ECONOMIC** 

### **OUR FUTURE 2036 GOALS**

- 1. Council is accountable, efficient, and ready to meet future challenges
- 1. Council is supported by a skilled and efficient workforce that is equipped to meet the needs of a growing community
- 2. Council works with partners to actively shape the City's future
- 3. The City of Canada Bay community is well informed and eager to engage in issues and decisions that impact them

### **OUR PARTNERS**

- Community groups and organisations
- Residents and ratepayers
- Business and industry
- SSROC
- Office of Local Government
- NSW Government
- Federal Government

### **HOW THE COMMUNITY CAN SUPPORT THIS OUTCOME**

- Learn about how Council operates and how decisions are made
- Participate in community engagement events related to finance, environment, and high-profile projects
- Get to know what Council does through newsletters and other communication channels, including social media
- Interact with and use Council's smart technology, including smart parking and smart signs



# DIRECTION 5: DELIVERY PROGRAM PLAN GOALS, STRATEGIES, AND A

Goal 5.1 Council is accountable, efficient, and ready to meet future challenges

STRATEGY 5.1.1 ENSURE DECISION MAKING IS OPEN, ACCOUNTABLE, AND INFORMED BY INTEGRATED PLANNING AND RISK MANAGEMENT					
Reference	Activity	Target	Measure	Responsibility	
5.1.1.1	Develop and implement Audit Risk and Improvement Committee (ARIC) framework and requirements	June 2023	Framework and requirements developed and implementation commenced	Governance and Customer Services	
5.1.1.2	Review delegations, policy management, and risk management software	June 2023	Software review completed and recommendations tabled	Governance and Customer Services	
5.1.1.3	Investigate an application to support reporting of issues across the LGA	June 2023	Recommendations tabled	Governance and Customer Services	

Reference	Activity	Target	Measure	Responsibility
5.1.2.1	Develop and implement a Contract Management Framework	June 2023	Contract Management Framework developed and implemented	Procurement and Fleet
5.1.2.2	Develop contract, supplier and category spend dashboards	June 2023	Dashboards implemented	Procurement and Fleet
5.1.2.3	Manage the migration of Council's systems to the Cloud for finance and rating module	June 2023	Migration of finance and rating module to Cloud commenced	Finance
5.1.2.4	Develop financial dashboard requirements and implement reporting	June 2023	Financial dashboard requirements completed and implementation commenced using CiA Analytics	Finance
5.1.2.5	Review rating structure	June 2023	Rating structure reviewed	Finance
5.1.2.6	Develop and implement ATO e-invoicing	June 2023	ATO e-invoicing developed and implementation commenced	Finance
5.1.2.7	Analyse the LTFP to assess funding of documented scenarios and potential funding sources including options for the 'Growth' scenario, including SRV	June 2023	Assessment completed and reported to Council for final consideration/determination	Director Corporate Services and Strategy

# M AND OPERATIONAL ACTIVITIES



STRATEGY 5	5.1.3 IMPLEMENT ENVIRONI	MENTAL EFFI	CIENCY MEASURES ACROSS	COUNCIL ASSETS AND
Reference	Activity	Target	Measure	Responsibility
5.1.3.1	Replace Cabarita Swimming Centre gas heater with energy efficient heat pump	June 2023	New heat pump installed	Buildings and Property
5.1.3.2	Install solar panels on selected Council buildings	June 2023	Solar panels installed at:  - HR Cottage  - Rangers Cottage  - Greg Davis Stand Drummoyne Oval  - Drummoyne and Cabarita swimming pools	Buildings and Property
5.1.3.3	Continue Council fleet renewal with hybrid vehicles	6	Number of Council fleet vehicles upgraded to hybrid	Procurement and Fleet
5.1.3.4	Implement and evaluate sustainable facilities guide across Council	April 2023	Implementation commenced and evaluation complete	Sustainability and Waste
5.1.3.5	Implement waste tracking database to increase procurement of locally sourced recycled materials	June 2023	Database developed and implementation commenced	Sustainability and Waste
5.1.3.6	Research options for food waste recovery at Council facilities and venues	May 2023	Research and draft report completed	Sustainability and Waste

**Goal 5.2** Council is supported by a skilled and efficient workforce that is equipped to meet the needs of a growing community

STRATEGY 5.2.1 ESTABLISH TIMELY PLANS FOR FUTURE WORKFORCE NEEDS AND DELIVER WORKFORCE MANAGEMENT PLAN				
Reference	Activity	Target	Measure	Responsibility
5.2.1.1	Implement Council's four-year Workforce Management Plan	June 2023	Workforce Management Plan actions implemented for current year	People and Culture
5.2.1.2	Develop and implement succession planning program	June 2023	Succession planning program developed and implementation commenced	People and Culture
5.2.1.3	Conduct annual headcount forecast, with assessment of impact of likely population growth and service demand	June 2023	Headcount forecast completed	People and Culture
5.2.1.4	Conduct a review of People and Culture processes	June 2023	50% of key processes documented	People and Culture
5.2.1.5	Identify technological solutions to improve service delivery and productivity	June 2023	Key technological solutions identified	People and Culture

STRATEGY 5	.2.2 PROMOTE COUNCIL AS A	N EMPLOYER	R OF CHOICE WITH A TALENTED	AND VALUED WORKFORCE
Reference	Activity	Target	Measure	Responsibility
5.2.2.1	Develop a Recruitment and Marketing Strategy	June 2023	Strategy developed	People and Culture
5.2.2.2	Deliver employment actions in Disability Inclusion Action Plan (DIAP)	June 2023	50% People and Culture related DIAP actions completed	People and Culture
5.2.2.3	Conduct a safety audit for all Council sites	June 2023	Safety audit completed	People and Culture
5.2.2.4	Develop a Mental Health Support Strategy	June 2023	Strategy developed	People and Culture
5.2.2.5	Deliver a coaching and mentoring program for managers and high potentials	June 2023	Program delivered	People and Culture
5.2.2.6	Implement Capability Framework	June 2023	Implementation on track for 2022–23 actions	People and Culture
5.2.2.7	Develop and implement Accountability Framework	June 2023	Accountability Framework developed	People and Culture
5.2.2.8	Continue to explore frontline leadership and behavioural/ personality profiling	June 2023	Next stage of profile project determined	People and Culture

STRATEGY 5.2.3 IMPLEMENT BEST PRACTICE TECHNOLOGY AND PROCESSES						
Reference	Activity	Target	Measure	Responsibility		
5.2.3.1	Update on-site infrastructure to Cloud (physical and virtual)	100%	Percentage of core systems and non-core applications moved to Cloud Percentage of uptime	Information Systems		
5.2.3.2	Continue implementing the TechOne Roadmap	June 2023	Delivered in line with the program	Information Systems		
5.2.3.3	Develop new website for Concord Oval	October 2022	Website developed	Information Systems		

STRATEGY 5	5.2.4 DELIVER BUSINESS AN	D SERVICE D	DELIVERY IMPROVEMENTS	
Reference	Activity	Target	Measure	Responsibility
5.2.4.1	Develop organisational Change Management Framework and a program of implementation	June 2023	Framework and implementation program developed	Director Corporate Services and Strategy
5.2.4.2	Undertake two service reviews identified in the Continuous Improvement Program	June 2023	Two service reviews completed	Corporate Strategy and Business Improvement
5.2.4.3	Develop and implement the Community Perception Survey	February 2023	Community Perception Survey undertaken	Corporate Strategy and Business Improvement
5.2.4.4	Review and improve fleet management processes	June 2023	Processes documented and reviewed, and improvement commenced	Procurement and Fleet

Goal 5.3 Council works with partners to actively shape the City's future

# STRATEGY 5.3.1 PARTNER WITH THE COMMUNITY AND STAKEHOLDERS TO DELIVER INTEGRATED PLANNING OBJECTIVES AND ADVOCACY TO STATE AND FEDERAL GOVERNMENTS

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Reference	Activity	Target	Measure	Responsibility	
5.3.1.1	Partner with Southern Sydney Regional Organisation of Councils (SSROC) on shared issues of importance	12	Number of meetings attended  Number of partnership initiatives developed	Executive	
5.3.1.2	Partner with Local Government NSW (LG NSW) to advocate on behalf of the community to State and Federal Governments	100%	Percentage of relevant representations contributed to	Executive	
5.3.1.3	Partner with Resilience Sydney, delivering programs which support the five pillars of the Resilient Sydney Plan	June 2023	Planned programs implemented	Sustainability and Waste	

### STRATEGY 5.3.2 SEEK SMART CITY PARTNERSHIPS TO IMPROVE COMMUNITY AND COUNCIL OUTCOMES Reference **Activity Target** Measure Responsibility 5.3.2.1 Assess Smart Sign trial in June 2023 Trial assessed and Place Management Drummoyne recommendations made 5.3.2.2 Investigate and implement a December New contact centre system **Customer Services** new contact centre system implemented 2022 5.3.2.3 Install smart technology June 2023 Planned sensors delivered Health, Building and parking sensors Compliance

# **Goal 5.4** Support a well-informed and engaged community that can participate in issues and decisions that affect them

### STRATEGY 5.4.1 ENSURE THE COMMUNITY IS WELL-INFORMED THROUGH HIGH QUALITY, ACCESSIBLE, AND **TIMELY INFORMATION** Reference **Target** Measure Responsibility **Activity** 5.4.1.1 Deliver communications August 2022 Develop media and Media and Communications material for the launch of communications strategy for the Concord Oval precinct Concord Oval and agreed by buildings stakeholders May 2023 Implement media and communications strategy 5.4.1.2 Develop the City of Canada September Policies adopted Media and Communications Bay Media and Social Media 2022 **Policies** 2 5.4.1.3 Deliver engagement Number of campaigns Place Management campaigns targeted towards youth







# **Resourcing strategy**

The Community Strategic Plan, Our Future 2036, provides a vehicle for our community to express its long-term aspirations. However, these aspirations will not be achieved without sufficient resources — time, money, assets, and people — to implement them. The Resourcing Strategy is a critical link when translating strategies into action.

The Resourcing Strategy, part of the Integrated Planning and Reporting Framework, consists of three interrelated elements:

- Long-Term Financial Planning
- Asset Management Planning
- Workforce Planning.

The purpose of the Resourcing Strategy is to ensure Council has the capacity and capability to deliver the strategies, plans, programs, and key services contained within Our Future 2036 and the Delivery Program so that the City can develop into the type of place and community that our residents desire.

To successfully implement Our Future 2036, the community's vision for the future over the long term, Council must use the best mix of the resources — its people, assets, and money — in an efficient and financially sustainable manner.

Council is required to adopt the Long-Term Financial Plan, Asset Management Policy, Strategy, and individual plans, and is required to endorse the Workforce Management Plan. The overarching Resourcing Strategy document will be exhibited simultaneously.

# **Long-term Financial Plan**

The Long-term Financial Plan acts as a tool for stakeholders (Council and the community) to use in deciding what resources Council needs to apply to deliver on the outcomes contained in Our Future 2036. The Long-Term Financial Plan seeks to answer the following questions:

- Can we survive the financial pressures of the future?
- What are the opportunities for future income and economic growth?
- Can we afford what the community wants?
- How can we go about achieving these outcomes?

This plan has modelled the financial implications associated with maintaining sustainable assets and existing services to ensure financial sustainability overall.

In partnership with Council's Asset Management Plans and Workforce Management Plan, the Long-Term Financial Plan is about ensuring there are sufficient resources available to deliver on the community's vision and aspirations for the City of Canada Bay. In addition, the Long-Term Financial Plan is about doing this in such a way as to ensure the long-term financial sustainability of the organisation.



# **Workforce Management Plan**

Workforce management planning identifies the people and skills required to deliver on the strategic direction of the community, outlined in the Community Strategic Plan, Our Future 2036, and the 2022–26 Delivery Program.

In partnership with Council's Long-Term Financial Plan and Asset Management Plans, the Workforce Plan is about ensuring that there are sufficient resources available in the right place, at the right time, with the right skills, to deliver on the community's vision and aspirations for the City of Canada Bay.

The Workforce Management Plan helps Council understand human resource requirements for the next four years and plan what needs to occur to ensure the necessary staff are in place when they are needed. The right workforce is a critical element to delivering each of Council's plans.

# **Asset Management Strategy**

The City of Canada Bay provides a wide range of services to its community. Some of these services are supported by infrastructure assets. A strong and informed decision-making process is required to plan effectively and adequately to manage, renew and replace existing assets and develop new ones.

In developing this plan, Council has predicted infrastructure consumption, renewal needs and additional infrastructure requirements to meet future community service expectations as identified in Our Future 2036.

The purpose of the Asset Management Strategy is to:

- Communicate information about assets in the local government area (including condition and performance)
- Identify strategies and actions required to provide defined levels of service
- Prioritise and address asset renewal and maintenance to ensure ongoing service priority to the community.





### **Overview**

As detailed earlier, in order to deliver the commitments of the Delivery Program 2022–26 and this Operational Plan, Council has a Resourcing Strategy that plans for the financial, asset, and human resources under its control.

This Statement of Revenue Policy identifies where Council expects its revenue to be derived during 2022–23, and how it intends to expend that revenue in order to deliver this year's Operational Plan.

The Statement of Revenue Policy includes estimates of income and expenditure, including a detailed budget for the Operational Plan's activities. It provides information about the rates and special rates that will apply across the local government area in 2022–23, and the fees and charges that

will be levied for some of the services that Council provides to the community.

It also includes a pricing methodology that demonstrates how the Council has arrived at its schedule of fees and charges.

The estimated income and expenditure for Council's operating and capital budgets are included in the table to the right.

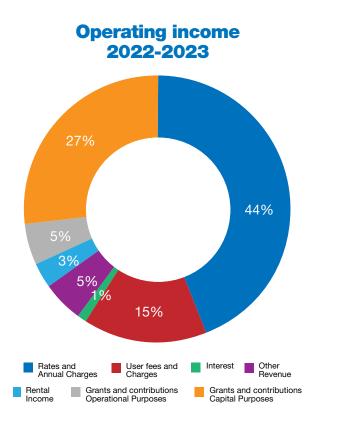
Estimated income and expenditure	2022-2023 Forecast	2023-2024 Forecast	2024-2025 Forecast	2025-2026 Forecast
	Forecast	Forecast	Forecast	Forecasi
Operational budget				
Operating income				
Rates and annual charges	60,462,030	61,626,000	63,391,000	65,304,000
User fees and charges	20,222,948	19,665,000	20,556,000	21,551,000
Interest	1,883,300	1,672,000	2,384,000	4,000,000
Other revenue	6,757,851	9,769,000	9,782,000	9,794,000
Rental income	3,545,569	3,813,000	4,099,000	4,406,000
Grants and contributions - operational	7,596,368	5,400,000	5,498,000	5,608,000
Total operating income	100,468,066	101,945,000	105,710,000	110,663,000
Operating expenses				
Employee costs	41,999,418	41,574,000	43,040,000	44,557,000
Borrowings	698,147	346,000	325,000	303,000
Materials and services	37,539,749	37,775,000	39,171,000	41,711,000
Depreciation	15,379,000	16,647,000	17,148,000	17,679,000
Other expenses	5,656,336	5,771,000	5,898,000	6,034,000
Net loss from disposal of assets	0	0	0	0
Total operating expenditure	101,272,650	102,113,000	105,582,000	110,284,000
Operational result - surplus/(deficit)	(804,584)	(168,000)	128,000	379,000
Capital budget				
Capital income				
Grants and contributions - capital	38,206,148	18,740,655	10,956,000	19,377,000
New loan	0	0	0	0
Proceeds from the disposal of assets	5,439,000	1,259,500	943,000	1,139,400
Total capital income	43,645,148	20,000,155	11,899,000	20,516,400
Capital expenses	, ,	, ,	, ,	, ,
Capital expenditure	90,099,114	50,915,342	33,835,511	56,867,512
Capital expenditure - principal loan	1,340,615	1,173,605	791,543	826,456
Capital expenditure - other	583,966	0	0	0
Total capital expenditure	92,023,695	52,088,947	34,627,054	57,693,968
Capital result - surplus/(deficit)	(48,378,547)	(32,088,792)	(22,728,054)	(37,177,568)
Funding movements				
Add back depreciation and amortisation -	15,379,000	16,647,000	17,148,000	17,679,000
Transfer from reserve	48,300,094	21,680,679	11,975,318	26,303,586
Transfer to reserve	14,602,370	9,605,523	9,409,881	9,521,868
Total funding movements	49,076,724	28,722,156	19,713,437	34,460,718
Net result - surplus/(deficit)	(106,407)	(3,534,636)	(2,886,617)	(2,337,850)
Operating ratio	-0.8%	-0.2%	0.1%	0.3%

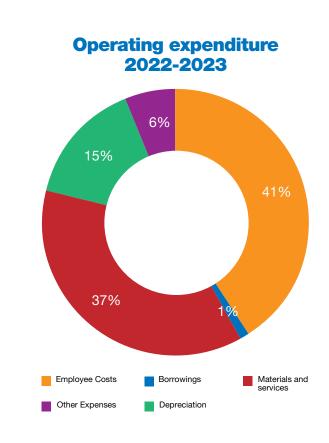
# **Income statement**

	Forecast 2022-2023	Forecast 2023-2024	Forecast 2024-2025	Forecast 2025-2026
Income from continuing operations				
Rates and annual charges	60,462,030	61,626,000	63,391,000	65,304,000
User fees and charges	20,222,948	19,665,000	20,556,000	21,551,000
Interest	1,883,300	1,672,000	2,384,000	4,000,000
Other revenue	6,757,851	9,769,000	9,782,000	9,794,000
Rental income	3,545,569	3,813,000	4,099,000	4,406,000
Grants and contributions - operational	7,596,368	5,400,000	5,498,000	5,608,000
Grants And Contributions - capital	38,206,148	18,740,655	10,956,000	19,377,000
Total operating income	138,674,214	120,685,655	116,666,000	130,040,000
Expenses from continuing operations				
Employee costs	41,999,418	41,574,000	43,040,000	44,557,000
Borrowings	698,147	346,000	325,000	303,000
Materials and services	37,539,749	37,775,000	39,171,000	41,711,000
Depreciation	15,379,000	16,647,000	17,148,000	17,679,000
Other expenses	5,656,336	5,771,000	5,898,000	6,034,000
Net loss from disposal of assets	0			
Total operating expenditure	101,272,650	102,113,000	105,582,000	110,284,000
Surplus/(deficit) from continuing operations	37,401,564	18,572,655	11,084,000	19,756,000
Surplus/(deficit) before capital grants and contributions	(804,584)	(168,000)	128,000	379,000

# **Proposed borrowings for 2022-2023**

Nil.





# **Combined budget summary 2022–23**

# **Business units**

- General Manager
- Media and Communications
- People and Culture

General Manager's unit	Forecast 2022-2023	Forecast 2023-2024	Forecast 2024-2025	Forecast 2025-2026
Income from continuing operations				
Rates and annual charges	0	0	0	0
User fees and charges	0	0	0	0
Interest	0	0	0	0
Other revenue	110,464	159,684	159,896	160,092
Rental income	0	0	0	0
Grants and contributions-operational purposes	0	0	0	0
Total income from continuing operations	110,464	159,684	159,896	160,092
Expenses from continuing operations				
Employee costs	3,982,133	3,941,797	4,080,794	4,224,627
Borrowings	0	0	0	0
Materials and services	1,280,958	1,288,985	1,336,620	1,423,292
Depreciation	0	0	0	0
Other expenses	78,000	79,581	81,332	83,207
Total expenses from continuing operations	5,341,091	5,310,363	5,498,746	5,731,126
Surplus/(deficit) from continuing operations	(5,230,627)	(5,150,679)	(5,338,850)	(5,571,034)

# **Business unit**

• General Manager

General Manager	Forecast 2022-2023	Forecast 2023-2024	Forecast 2024-2025	Forecast 2025-2026
Income from continuing operations				
Rates and annual charges	0	0	0	0
User fees and charges	0	0	0	0
Interest	0	0	0	0
Other revenue	0	0	0	0
Rental income	0	0		0
Grants and contributions-operational purposes	0	0	0	0
Rates and General Revenue Distribution	0	0	0	0
Overhead Recovery	0	0	0	0
Total income from continuing operations	0	0	0	0
Expenses from continuing operations				
Employee costs	706,979	699,818	724,495	750,031
Borrowings	0	0	0	0
Materials and services	654,079	658,178	682,501	726,757
Depreciation	0	0	0	0
Other expenses	78,000	79,581	81,333	83,208
Ovehead Charges				
Total expenses from continuing operations	1,439,058	1,437,577	1,488,329	1,559,997
Surplus/(deficit) from continuing operations	(1,439,058)	(1,437,577)	(1,488,329)	(1,559,997)

# **Business unit**

• Media and Communications

Manager Media and Communications	Forecast 2022-2023	Forecast 2023-2024	Forecast 2024-2025	Forecast 2025-2026
Income from continuing operations				
Rates and annual charges	0	0	0	0
User fees and charges	0	0	0	0
Interest	0	0	0	0
Other revenue	0	0	0	0
Rental income	0	0	0	0
Grants and contributions-operational purposes	0	0	0	0
Rates and General Revenue Distribution	0	0	0	0
Overhead Recovery	0	0	0	0
Total income from continuing operations	0	0	0	0
Expenses from continuing operations				
Employee costs	726,465	719,106	744,464	770,703
Borrowings	0	0	0	0
Materials and services	285,400	287,189	297,802	317,112
Depreciation	0	0	0	0
Other expenses	0	0	0	0
Overhead Charges	0	0	0	0
Total expenses from continuing operations	1,011,865	1,006,295	1,042,265	1,087,816
Surplus/(deficit) from continuing operations	(1,011,865)	(1,006,295)	(1,042,265)	(1,087,816)

# **Business unit**

• People and Culture

Manager People and Culture	Forecast 2022-2023	Forecast 2023-2024	Forecast 2024-2025	Forecast 2025-2026
Income from continuing operations				
Rates and annual charges	0	0	0	0
User fees and charges	0	0	0	0
Interest	0	0	0	0
Other revenue	110,464	159,684	159,897	160,093
Rental income	0	0	0	0
Grants and contributions-operational purposes	0	0	0	0
Rates and General Revenue Distribution	0	0	0	0
Overhead Recovery	0	0	0	0
Total income from continuing operations	110,464	159,684	159,897	160,093
Expenses from continuing operations				
Employee costs	2,548,689	2,522,873	2,611,835	2,703,893
Borrowings	0	0	0	0
Materials and services	341,479	343,619	356,318	379,423
Depreciation	0	0	0	0
Other expenses	0	0	0	0
Overhead Charges				
Total expenses from continuing operations	2,890,168	2,866,492	2,968,153	3,083,316
Surplus/(deficit) from continuing operations	(2,779,704)	(2,706,808)	(2,808,256)	(2,923,223)

# **Business units**

- Corporate Services and Strategy Directorate
- Corporate Strategy and Business Improvement
- Governance and Customer Services
- Finance
- Information Systems
- Procurement and Fleet

Corporate Services and Strategy	Forecast 2022-2023	Forecast 2023-2024	Forecast 2024-2025	Forecast 2025-2026
Income from continuing operations				
Rates and annual charges	43,971,264	44,817,766	46,101,370	47,492,607
User fees and charges	1,206,799	1,173,504	1,226,674	1,286,050
Interest	1,883,300	1,672,000	2,384,000	4,000,000
Other revenue	104,514	151,083	151,284	151,470
Rental income	0	0	0	0
Grants and contributions-operational purposes	3,407,793	2,422,484	2,466,448	2,515,795
Rates and General Revenue Distribution	0	0	0	0
Overhead Recovery	0	0	0	0
Total income from continuing operations	50,573,670	50,236,837	52,329,776	55,445,922
Expenses from continuing operations				
Employee costs	6,527,960	6,461,838	6,689,698	6,925,485
Borrowings	698,147	346,000	325,000	303,000
Materials and services	6,802,646	6,845,277	7,098,249	7,558,527
Depreciation	8,272,000	8,954,027	9,223,503	9,509,115
Other expenses	1,885,354	1,923,574	1,965,905	2,011,236
Overhead Charges				
Total expenses from continuing operations	24,186,108	24,530,716	25,302,355	26,307,363
Surplus/(deficit) from continuing operations	26,387,562	25,706,121	27,027,421	29,138,559

# **Business unit**

• Corporate Services Directorate

Corporate Services and Strategy Directorate	Forecast 2022-2023	Forecast 2023-2024	Forecast 2024-2025	Forecast 2025-2026
Income from continuing operations				
Rates and annual charges	0	0	0	0
User fees and charges	0	0	0	0
Interest	0	0	0	0
Other revenue	0	0	0	0
Rental income	0	0		0
Grants and contributions-operational purposes	0	0	0	0
Rates and General Revenue Distribution	0	0	0	0
Overhead Recovery	0	0	0	0
Total income from continuing operations	0	0	0	0
Expenses from continuing operations				
Employee costs	291,538	288,585	298,761	309,291
Borrowings	0	0	0	0
Materials and services	0	0	0	0
Depreciation	0	0	0	0
Other expenses	0	0	0	0
Overhead Charges				
Total expenses from continuing operations	291,538	288,585	298,761	309,291
Surplus/(deficit) from continuing operations	(291,538)	(288,585)	(298,761)	(309,291)

# **Business unit**

• Corporate Strategy and Business Improvement

Corporate Strategy and Business Improvement	Forecast 2022-2023	Forecast 2023-2024	Forecast 2024-2025	Forecast 2025-2026
Income from continuing operations				
Rates and annual charges	0	0	0	0
User fees and charges	0	0	0	0
Interest	0	0	0	0
Other revenue	0	0	0	0
Rental income	0	0	0	0
Grants and contributions-operational purposes	0	0	0	0
Rates and General Revenue Distribution	0	0	0	0
Overhead Recovery	0	0	0	0
Total income from continuing operations	0	0	0	0
Expenses from continuing operations				
Employee costs	544,890	539,371	558,390	578,071
Borrowings	0	0	0	0
Materials and services	119,058	119,804	124,232	132,287
Depreciation	0	0	0	0
Other expenses	0	0	0	0
Overhead Charges	0	0	0	0
Total expenses from continuing operations	663,948	659,175	682,622	710,358
Surplus/(deficit) from continuing operations	(663,948)	(659,175)	(682,622)	(710,358)

# **Business unit**

• Finance

Finance	Forecast 2022-2023	Forecast 2023-2024	Forecast 2024-2025	Forecast 2025-2026
Income from continuing operations				
Rates and annual charges	43,971,264	44,817,766	46,101,370	47,492,607
User fees and charges	758,579	737,650	771,072	808,395
Interest	1,883,300	1,672,000	2,384,000	4,000,000
Other revenue	101,484	146,703	146,898	147,078
Rental income	0	0	0	0
Grants and contributions-operational purposes	3,407,793	2,422,484	2,466,448	2,515,795
Rates and General Revenue Distribution	0	0	0	0
Overhead Recovery	0	0	0	0
Total income from continuing operations	50,122,420	49,796,603	51,869,788	54,963,875
Expenses from continuing operations				
Employee costs	1,689,167	1,672,057	1,731,018	1,792,029
Borrowings	698,147	346,000	325,000	303,000
Materials and services	621,776	625,672	648,795	690,865
Depreciation	8,272,000	8,954,027	9,223,503	9,509,116
Other expenses	0	0	0	0
Overhead Charges				
Total expenses from continuing operations	11,281,090	11,597,756	11,928,315	12,295,010
Surplus/(deficit) from continuing operations	38,841,330	38,198,847	39,941,472	42,668,865

# **Business unit**

• Information Systems

Information Systems	Forecast 2022-2023	Forecast 2023-2024	Forecast 2024-2025	Forecast 2025-2026
Income from continuing operations				
Rates and annual charges	0	0	0	0
User fees and charges	0	0	0	0
Interest	0	0	0	0
Other revenue	0	0	0	0
Rental income	0	0	0	0
Grants and contributions-operational purposes	0	0	0	0
Rates and General Revenue Distribution	0	0	0	0
Overhead Recovery	0	0	0	0
Total income from continuing operations	0	0	0	0
Expenses from continuing operations				
Employee costs	1,156,196	1,144,484	1,184,842	1,226,603
Borrowings	0	0	0	0
Materials and services	2,792,598	2,810,099	2,913,948	3,102,900
Depreciation	0	0	0	0
Other expenses	0	0	0	0
Overhead Charges				
Total expenses from continuing operations	3,948,794	3,954,583	4,098,790	4,329,503
Surplus/(deficit) from continuing operations	(3,948,794)	(3,954,583)	(4,098,790)	(4,329,503)

# **Business units Governance and Customer Services**

• Customer service

• Governance and risk

• Records

Manager Governance & Customer Services	Forecast 2022-2023	Forecast 2023-2024	Forecast 2024-2025	Forecast 2025-2026
Income from continuing operations				
Rates and annual charges	0	0	0	0
User fees and charges	36,220	35,221	36,817	38,599
Interest	0	0	0	0
Other revenue	0	0	0	0
Rental income	0	0	0	0
Grants and contributions-operational purposes	0	0	0	0
Rates and General Revenue Distribution	0	0	0	0
Overhead Recovery	0	0	0	0
Total income from continuing operations	36,220	35,221	36,817	38,599
Expenses from continuing operations				
Employee costs	2,191,700	2,169,500	2,246,002	2,325,165
Borrowings	0	0	0	0
Materials and services	2,344,614	2,359,307	2,446,497	2,605,137
Depreciation	0	0	0	0
Other expenses	1,885,354	1,923,574	1,965,905	2,011,236
Overhead Charges	0	0	0	0
Total expenses from continuing operations	6,421,668	6,452,381	6,658,404	6,941,538
Surplus/(deficit) from continuing operations	(6,385,448)	(6,417,160)	(6,621,587)	(6,902,940)

# **Business units Procurement and Fleet**

• Procurement

• Fleet

Manager Procurement and Fleet	Forecast 2022-2023	Forecast 2023-2024	Forecast 2024-2025	Forecast 2025-2026
Income from continuing operations				
Rates and annual charges	0	0	0	0
User fees and charges	412,000	400,633	418,785	439,056
Interest	0	0	0	0
Other revenue	3,030	4,380	4,386	4,391
Rental income	0	0	0	0
Grants and contributions-operational purposes	0	0	0	0
Rates and General Revenue Distribution	0	0	0	0
Overhead Recovery	0	0	0	0
Total income from continuing operations	415,030	405,013	423,171	443,448
Expenses from continuing operations				
Employee costs	654,470	647,841	670,686	694,325
Borrowings	0	0	0	0
Materials and services	924,600	930,394	964,778	1,027,337
Depreciation	0	0	0	0
Other expenses	0	0	0	0
Overhead Charges				
Total expenses from continuing operations	1,579,070	1,578,235	1,635,463	1,721,662
Surplus/(deficit) from continuing operations	(1,164,040)	(1,173,222)	(1,212,292)	(1,278,215)

# **Business units**

• Community and Environmental Planning

- Place Management
- Health, Building and Compliance
- Waste and Sustainability
  • Strategic Planning

• Statutory Planning

Community and Environmental Planning	Forecast 2022-2023	Forecast 2023-2024	Forecast 2024-2025	Forecast 2025-2026
Income from continuing operations				
Rates and annual charges	16,533,606	16,851,899	17,334,546	17,857,664
User fees and charges	3,845,528	3,739,430	3,908,860	4,098,066
Interest	0	0	0	0
Other revenue	5,379,721	7,776,806	7,787,155	7,796,708
Rental income	29,774	32,020	34,422	37,000
Grants and contributions-operational purposes	761,543	541,355	551,180	562,208
Rates and General Revenue Distribution	0	0	0	0
Overhead Recovery	0	0	0	0
Total income from continuing operations	26,550,172	28,941,510	29,616,163	30,351,646
Expenses from continuing operations				
Employee costs	8,380,567	8,295,679	8,588,205	8,890,907
Borrowings	0	0	0	0
Materials and services	13,267,190	13,350,332	13,843,702	14,741,381
Depreciation	0	0	0	0
Other expenses	3,344,665	3,412,467	3,487,564	3,567,983
Overhead Charges				
Total expenses from continuing operations	24,992,422	25,058,478	25,919,471	27,200,271
Surplus/(deficit) from continuing operations	1,557,750	3,883,032	3,696,692	3,151,375

# Business unit Community and Environmental Planning Directorate

Director Community and Environmental Planning	Forecast 2022-2023	Forecast 2023-2024	Forecast 2024-2025	Forecast 2025-2026
Income from continuing operations				
Rates and annual charges	0	0	0	0
User fees and charges	0	0	0	0
Interest	0	0	0	0
Other revenue	51,438	74,358	74,457	74,548
Rental income	0	0	0	0
Grants and contributions-operational purposes	0	0	0	0
Rates and General Revenue Distribution	0	0	0	0
Overhead Recovery	0	0	0	0
Total income from continuing operations	51,438	74,358	74,457	74,548
Expenses from continuing operations				
Employee costs	382,602	378,727	392,082	405,901
Borrowings	0	0	0	0
Materials and services	280,175	281,931	292,350	311,307
Depreciation	0	0	0	0
Other expenses	0	0	0	0
Total expenses from continuing operations	662,777	660,658	684,431	717,208
Surplus/(deficit) from continuing operations	(611,339)	(586,300)	(609,975)	(642,660)

# Business units Place Management

• Economic development

Arts and cultural development

 Local festivals and Events

Manager Place Management	Forecast 2022-2023	Forecast 2023-2024	Forecast 2024-2025	Forecast 2025-2026
Income from continuing operations				
Rates and annual charges	0	0	0	0
User fees and charges	75,536	73,452	76,780	80,497
Interest	0	0	0	0
Other revenue	81,297	117,521	117,678	117,822
Rental income	0	0	0	0
Grants and contributions-operational purposes	150,000	106,630	108,565	110,737
Rates and General Revenue Distribution	0	0	0	0
Overhead Recovery	0	0	0	0
Total income from continuing operations	306,833	297,603	303,023	309,056
Expenses from continuing operations				
Employee costs	935,478	926,003	958,656	992,445
Borrowings	0	0	0	0
Materials and services	917,273	923,021	957,132	1,019,196
Depreciation	0	0	0	0
Other expenses	146,718	149,692	152,986	156,514
Overhead Charges				
Total expenses from continuing operations	1,999,469	1,998,716	2,068,774	2,168,155
Surplus/(deficit) from continuing operations	(1,692,636)	(1,701,113)	(1,765,752)	(1,859,100)

# **Business units** Health, Building and Compliance

Parking controls

 Health, building and environmental compliance

Manager Health, Building and Compliance	Forecast 2022-2023	Forecast 2023-2024	Forecast 2024-2025	Forecast 2025-2026
Income from continuing operations				
Rates and annual charges	0	0	0	0
User fees and charges	1,225,555	1,191,742	1,245,739	1,306,038
Interest	0	0	0	0
Other revenue	4,993,796	7,218,921	7,228,528	7,237,395
Rental income	22,374	24,062	25,866	27,804
Grants and contributions-operational purposes	0	0	0	0
Rates and General Revenue Distribution	0	0	0	0
Overhead Recovery	0	0	0	0
Total income from continuing operations	6,241,725	8,434,725	8,500,133	8,571,237
Expenses from continuing operations				
Employee costs	3,319,419	3,285,796	3,401,661	3,521,557
Borrowings	0	0	0	0
Materials and services	662,907	667,061	691,713	736,566
Depreciation	0	0	0	0
Other expenses	0	0	0	0
Overhead Charges				
Total expenses from continuing operations	3,982,326	3,952,857	4,093,374	4,258,123
Surplus/(deficit) from continuing operations	2,259,399	4,481,868	4,406,759	4,313,114

# **Business units Sustainability and Waste**

• Waste and resource • Environmental recovery

education

Manager Sustainability and Waste	Forecast 2022-2023	Forecast 2023-2024	Forecast 2024-2025	Forecast 2025-2026
Income from continuing operations				
Rates and annual charges	16,533,606	16,851,899	17,334,546	17,857,664
User fees and charges	912,170	887,003	927,193	972,073
Interest	0	0	0	0
Other revenue	253,190	366,006	366,493	366,943
Rental income	7,400	7,958	8,555	9,196
Grants and contributions-operational purposes	454,143	322,835	328,694	335,270
Rates and General Revenue Distribution	0	0	0	0
Overhead Recovery	0	0	0	0
Total income from continuing operations	18,160,509	18,435,701	18,965,480	19,541,145
Expenses from continuing operations				
Employee costs	1,187,389	1,175,362	1,216,808	1,259,696
Borrowings	0	0	0	0
Materials and services	10,239,935	10,304,106	10,684,901	11,377,751
Depreciation	0	0	0	0
Other expenses	3,172,947	3,237,268	3,308,509	3,384,799
Overhead Charges				
Total expenses from continuing operations	14,600,271	14,716,736	15,210,218	16,022,246
Surplus/(deficit) from continuing operations	3,560,238	3,718,965	3,755,262	3,518,899

# **Business unit** Strategic Planning • Strategic land use planning

Manager Strategic Planning	Forecast 2022-2023	Forecast 2023-2024	Forecast 2024-2025	Forecast 2025-2026
Income from continuing operations				
Rates and annual charges	0	0	0	0
User fees and charges	480,000	466,757	487,905	511,522
Interest	0	0	0	0
Other revenue	0	0	0	0
Rental income	0	0	0	0
Grants and contributions-operational purposes	11,500	8,175	8,323	8,490
Rates and General Revenue Distribution	0	0	0	0
Overhead Recovery	0	0	0	0
Total income from continuing operations	491,500	474,932	496,228	520,012
Expenses from continuing operations				
Employee costs	968,795	958,982	992,798	1,027,790
Borrowings	0	0	0	0
Materials and services	929,000	934,822	969,369	1,032,226
Depreciation	0	0	0	0
Other expenses	25,000	25,507	26,068	26,669
Overhead Charges				
Total expenses from continuing operations	1,922,795	1,919,310	1,988,234	2,086,686
Surplus/(deficit) from continuing operations	(1,431,295)	(1,444,378)	(1,492,006)	(1,566,674)

# **Business unit Statutory Planning**

• Development Applications

Manager Statutory Planning	Forecast 2022-2023	Forecast 2023-2024	Forecast 2024-2025	Forecast 2025-2026
Income from continuing operations				
Rates and annual charges	0	0	0	0
User fees and charges	1,152,267	1,120,476	1,171,243	1,227,937
Interest	0	0	0	0
Other revenue	0	0	0	0
Rental income	0	0	0	0
Grants and contributions-operational purposes	145,900	103,715	105,598	107,710
Rates and General Revenue Distribution	0	0	0	0
Overhead Recovery	0	0	0	0
Total income from continuing operations	1,298,167	1,224,191	1,276,841	1,335,647
Expenses from continuing operations				
Employee costs	1,586,884	1,570,810	1,626,201	1,683,518
Borrowings	0	0	0	0
Materials and services	237,900	239,391	248,238	264,334
Depreciation	0	0	0	0
Other expenses	0	0	0	0
Overhead Charges				
Total expenses from continuing operations	1,824,784	1,810,201	1,874,438	1,947,853
Surplus/(deficit) from continuing operations	(526,617)	(586,010)	(597,598)	(612,206)

# **Business units City Services and Assets**

- City Services and Assets
- Strategic Asset Services and Innovation
- Major Projects
- Roads and Traffic
- Parks and Recreation
- Strategic Asset Services and Innovation
- Library and Community Services
- Buildings and Property

City Services and Assets	Forecast 2022-2023	Forecast 2023-2024	Forecast 2024-2025	Forecast 2025-2026
Income from continuing operations				
Rates and annual charges	(42,840)	(43,665)	(44,916)	(46,271)
User fees and charges	15,170,621	14,752,066	15,420,466	16,166,884
Interest	0	0	0	0
Other revenue	1,163,152	1,681,427	1,683,665	1,685,730
Rental income	3,515,795	3,780,980	4,064,578	4,369,000
Grants and contributions-operational purposes	3,427,032	2,436,161	2,480,373	2,529,999
Rates and General Revenue Distribution	0	0	0	0
Overhead Recovery	0	0	0	0
Total income from continuing operations	23,233,760	22,606,969	23,604,166	24,705,342
Expenses from continuing operations				
Employee costs	23,108,758	22,874,686	23,681,303	24,515,981
Borrowings	0	0	0	0
Materials and services	16,188,955	16,290,406	16,892,429	17,987,800
Depreciation	7,107,000	7,692,973	7,924,497	8,169,885
Other expenses	348,317	355,378	363,199	371,574
Overhead Charges				
Total expenses from continuing operations	46,753,030	47,213,443	48,861,428	51,045,240
Surplus/(deficit) from continuing operations	(23,519,270)	(24,606,474)	(25,257,262)	(26,339,898)

Director City Services and Assets	Forecast 2022-2023	Forecast 2023-2024	Forecast 2024-2025	Forecast 2025-2026
Income from continuing operations				
Rates and annual charges	0	0	0	0
User fees and charges	0	0	0	0
Interest	0	0	0	0
Other revenue	0	0	0	0
Rental income	0	0	0	0
Grants and contributions-operational purposes	0	0	0	0
Rates and General Revenue Distribution	0	0	0	0
Overhead Recovery	0	0	0	0
Total income from continuing operations	0	0	0	0
Expenses from continuing operations				
Employee costs	740,385	732,886	758,729	785,471
Borrowings	0	0	0	0
Materials and services	44,309	44,587	46,234	49,232
Depreciation	0	0	0	0
Other expenses	0	0	0	0
Overhead Charges				
Total expenses from continuing operations	784,694	777,472	804,963	834,704
Surplus/(deficit) from continuing operations	(784,694)	(777,472)	(804,963)	(834,704)

# **Business unit**

# **Strategic Asset Services and Innovation**

- Drainage, marine and stormwater management
- Strategic asset management

Manager Strategic Asset Services and Innovation	Forecast 2022-2023	Forecast 2023-2024	Forecast 2024-2025	Forecast 2025-2026
Income from continuing operations				
Rates and annual charges	0	0	0	0
User fees and charges	61,800	60,095	62,818	65,858
Interest	0	0	0	0
Other revenue	75,000	108,418	108,563	108,696
Rental income	0	0	0	0
Grants and contributions-operational purposes	375,000	266,575	271,413	276,843
Rates and General Revenue Distribution	0	0	0	0
Overhead Recovery	0	0	0	0
Total income from continuing operations	511,800	435,088	442,793	451,397
Expenses from continuing operations				
Employee costs	1,157,172	1,145,451	1,185,842	1,227,639
Borrowings	0	0	0	0
Materials and services	1,857,260	1,868,899	1,937,965	2,063,631
Depreciation	1,457,000	1,577,130	1,624,594	1,674,901
Other expenses	0	0	0	0
Overhead Charges				
Total expenses from continuing operations	4,471,432	4,591,479	4,748,402	4,966,170
Surplus/(deficit) from continuing operations	(3,959,632)	(4,156,391)	(4,305,609)	(4,514,773)

# **Business unit City Projects**

• Project delivery of major capital projects — this is part of the capital budget

Manager City Projects	Forecast 2022-2023	Forecast 2023-2024	Forecast 2024-2025	Forecast 2025-2026
Income from continuing operations				
Rates and annual charges	0	0	0	0
User fees and charges	0	0	0	0
Interest	0	0	0	0
Other revenue	0	0	0	0
Rental income	0	0	0	0
Grants and contributions-operational purposes	0	0	0	0
Rates and General Revenue Distribution	0	0	0	0
Overhead Recovery	0	0	0	0
Total income from continuing operations	0	0	0	0
Expenses from continuing operations	0	0	0	0
Employee costs	0	0	0	0
Borrowings	0	0	0	0
Materials and services	0	0	0	0
Depreciation	0	0	0	0
Other expenses	0	0	0	0
Overhead Charges	0	0	0	0
Total expenses from continuing operations	0	0	0	0
Surplus/(deficit) from continuing operations	0	0	0	0

# **Business units Roads and Traffic**

Roads

• Cycleways

Emergency Services Footpaths

• Lighting

Bridges

Manager Roads and Traffic	Forecast 2022-2023	Forecast 2023-2024	Forecast 2024-2025	Forecast 2025-2026
Income from continuing operations				
Rates and annual charges	0	0	0	0
User fees and charges	3,310,503	3,219,167	3,365,024	3,527,906
Interest	0	0	0	0
Other revenue	0	0	0	0
Rental income	0	0	0	0
Grants and contributions-operational purposes	878,961	624,824	636,163	648,891
Rates and General Revenue Distribution	0	0	0	0
Overhead Recovery	0	0	0	0
Total income from continuing operations	4,189,464	3,843,990	4,001,187	4,176,796
Expenses from continuing operations				
Employee costs	4,596,518	4,549,959	4,710,402	4,876,426
Borrowings	0	0	0	0
Materials and services	3,207,760	3,227,862	3,347,150	3,564,192
Depreciation	5,228,000	5,659,049	5,829,361	6,009,871
Other expenses	140,772	143,626	146,787	150,172
Overhead Charges	0	0	0	0
Total expenses from continuing operations	13,173,050	13,580,496	14,033,700	14,600,661
Surplus/(deficit) from continuing operations	(8,983,586)	(9,736,506)	(10,032,513)	(10,423,865)

• Kerbs and gutters.

# **Business units** Parks and Recreation

Sporting fields

• Five Dock Leisure

• Parks, playgrounds, and reserves

Centre

• Bushcare

• Golf courses

• Swimming pools

Manager Parks and Recreation	Forecast 2022-2023	Forecast 2023-2024	Forecast 2024-2025	Forecast 2025-2026
Income from continuing operations				
Rates and annual charges	0	0	0	0
User fees and charges	7,096,333	6,900,546	7,213,203	7,562,353
Interest	0	0	0	0
Other revenue	89,126	128,839	129,010	129,168
Rental income	82,466	88,686	95,338	102,479
Grants and contributions-operational purposes	1,581,359	1,124,134	1,144,535	1,167,434
Rates and General Revenue Distribution	0	0	0	0
Overhead Recovery	0	0	0	0
Total income from continuing operations	8,849,284	8,242,205	8,582,086	8,961,434
Expenses from continuing operations				
Employee costs	7,512,379	7,436,285	7,698,507	7,969,851
Borrowings	0	0	0	0
Materials and services	6,811,041	6,853,724	7,107,008	7,567,854
Depreciation	0	0	0	0
Other expenses	0	0	0	0
Overhead Charges	0	0	0	0
Total expenses from continuing operations	14,323,420	14,290,009	14,805,514	15,537,704
Surplus/(deficit) from continuing operations	(5,474,136)	(6,047,804)	(6,223,428)	(6,576,270)

# **Business units Library and Community Services**

- Children and family services
- LibrariesBus services
- Disability inclusion

Manager Library and Community Services	Forecast 2022-2023	Forecast 2023-2024	Forecast 2024-2025	Forecast 2025-2026
Income from continuing operations				
Rates and annual charges	0	0	0	0
User fees and charges	3,619,439	3,519,579	3,679,048	3,857,130
Interest	0	0	0	0
Other revenue	1,259	1,820	1,822	1,825
Rental income	0	0	0	0
Grants and contributions-operational purposes	451,459	320,927	326,751	333,288
Rates and General Revenue Distribution	0	0	0	0
Overhead Recovery	0	0	0	0
Total income from continuing operations	4,072,157	3,842,326	4,007,621	4,192,243
Expenses from continuing operations				
Employee costs	6,703,161	6,635,264	6,869,239	7,111,355
Borrowings	0	0	0	0
Materials and services	1,085,129	1,091,929	1,132,282	1,205,703
Depreciation	422,000	456,794	470,541	485,112
Other expenses	207,545	211,752	216,412	221,402
Overhead Charges	0	0	0	0
Total expenses from continuing operations	8,417,835	8,395,739	8,688,475	9,023,572
Surplus/(deficit) from continuing operations	(4,345,678)	(4,553,413)	(4,680,854)	(4,831,330)

# Business units Buildings and Property

- Community facilities
- Property portfolio
- Affordable housing

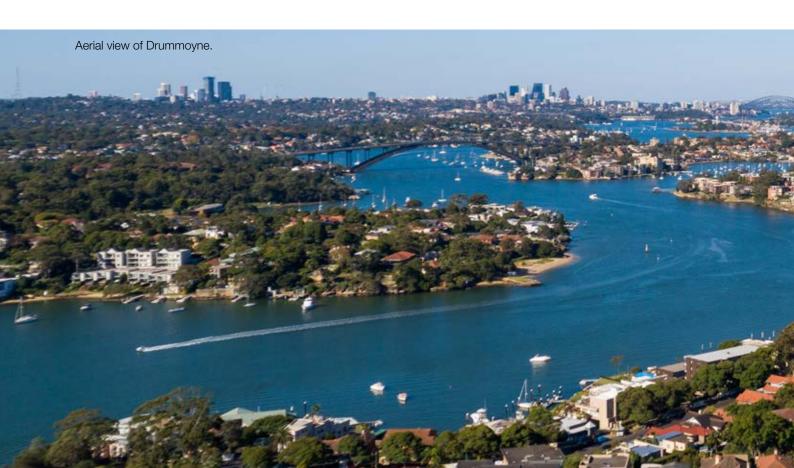
Manager Buildings and Property	Forecast 2022-2023	Forecast 2023-2024	Forecast 2024-2025	Forecast 2025-2026
Income from continuing operations				
Rates and annual charges	(42,840)	(43,665)	(44,915)	(46,271)
User fees and charges	1,082,546	1,052,679	1,100,374	1,153,637
Interest	0	0	0	0
Other revenue	997,767	1,442,350	1,444,269	1,446,041
Rental income	3,433,329	3,692,294	3,969,240	4,266,522
Grants and contributions-operational purposes	140,253	99,701	101,510	103,541
Rates and General Revenue Distribution	0	0	0	0
Overhead Recovery	0	0	0	0
Total income from continuing operations	5,611,055	6,243,359	6,570,479	6,923,471
Expenses from continuing operations				
Employee costs	2,399,143	2,374,841	2,458,584	2,545,240
Borrowings	0	0	0	0
Materials and services	3,183,456	3,203,406	3,321,790	3,537,188
Depreciation	0	0	0	0
Other expenses	0	0	0	0
Overhead Charges	0	0	0	0
Total expenses from continuing operations	5,582,599	5,578,247	5,780,374	6,082,428
Surplus/(deficit) from continuing operations	28,456	665,112	790,105	841,043

# **Capital projects**

Projects	Budget 2022-2023	Budget 2023-2024	Budget 2024-2025	Budget 2025-2026
Buildings and Property	\$	\$	\$	\$
Buildings renewal	1,000,000	1,301,700	1,301,700	1,301,700
Canada Bay Civic Centre — refurbishment	540,000	1,175,000	0	0
Beaconsfield Avenue site	2,500,000	0	0	0
Annual building and facility accessibility works program	107,800	300,000	300,000	300,000
Five Dock Park amenities building renewal	0	0	300,000	3,000,000
Drummoyne Pool renewals	125,000	125,000	125,000	125,000
Cabarita Pool renewals	125,000	125,000	125,000	125,000
Design The Living Room — Livvi's Place	100,000	0	0	0
Drummoyne Pool — installation of electric heat pumps	0	336,000	0	0
Queen Elizabeth Park toilet block (Exeloo)	57,750	495,000	0	0
Public toilet — McIlwaine Park	86,625	675,000	0	0
Design Kings Road carpark upgrade	600,000	0	0	0
10 Thornleigh Avenue Concord divestment	90,000	0	0	0
Five Dock Town Centre	50,000	0	0	0
Sustainability program (net zero by 2030) — buildings	308,922	350,000	350,000	350,000
Five Dock Library — partial interior upgrade	0	262,500	0	0
Bayview Park Toilet — design phase — knockdown and rebuild	86,625	675,000	0	0
Depot renewal	157,500	300,000	0	0
Five Dock Leisure Centre renovation	1,200,000	0	0	0
Cabarita Pool — electric heat pump	336,000	0	0	0
Affordable housing — acquistion	0	132,000	368,000	9,250,000
New public toilet	0	0	90,000	710,000
Property delivery strategy	0	8,300,000	0	0
Multi-purpose community space	0	0	220,000	1,030,000
Rhodes East — multipurpose local community venue	0	150,000	400,000	4,000,000
Concord — indoor youth facility	0	0	0	300,000
Public toilet upgrade program	0	150,000	150,000	150,000
Buildings innovation program	0	300,000	300,000	300,000
Sub-total Sub-total	7,471,223	15,152,200	4,029,700	20,941,700
Fleet Services	\$	\$	\$	\$
Fleet - Vehicles (Trucks, Utes, Trailers, Mowers)	1,500,000	1,090,000	1,560,000	1,142,000
Fleet - Lease Back Vehicles (Sedans and Wagons)	1,600,000	1,744,000	1,216,000	1,688,000
Small Plant - Engineering	30,000	31,000	32,000	33,000
Small Plant - Parks & Gardens	30,000	31,000	32,000	33,000
Sub-total	3,160,000	2,896,000	2,840,000	2,896,000
Information Systems	\$	\$	\$	\$
TechOne Cloud Migration	104,520	0	0	0
Concord Oval Website and IT Support	229,445	0	0	0
Property Management Software	150,000	0	0	0
Project Management Software	100,000	0	0	0
Sub-total	583,966	0	0	0
Library and Community Services	•	\$	\$	\$
Concord Library furniture and fittings	\$			
Concord Library furniture and fittings	28,212	8,540	8,882	9,237
Five Dock Library furniture	28,212 13,620	8,540 13,965	8,882 14,322	14,760
Five Dock Library furniture Library audio/visual	28,212 13,620 62,298	8,540 13,965 65,418	8,882 14,322 68,035	14,760 70,757
Five Dock Library furniture Library audio/visual Library books	28,212 13,620 62,298 274,825	8,540 13,965 65,418 288,590	8,882 14,322 68,035 300,134	14,760 70,757 312,139
Five Dock Library furniture Library audio/visual Library books Library periodicals	28,212 13,620 62,298 274,825 38,363	8,540 13,965 65,418 288,590 40,285	8,882 14,322 68,035 300,134 41,897	14,760 70,757 312,139 43,573
Five Dock Library furniture Library audio/visual Library books Library periodicals Library cataloguing and processing	28,212 13,620 62,298 274,825 38,363 111,226	8,540 13,965 65,418 288,590 40,285 116,799	8,882 14,322 68,035 300,134 41,897 121,471	14,760 70,757 312,139 43,573 126,329
Five Dock Library furniture Library audio/visual Library books Library periodicals Library cataloguing and processing The Learning Space — furniture and fittings	28,212 13,620 62,298 274,825 38,363	8,540 13,965 65,418 288,590 40,285 116,799 21,441	8,882 14,322 68,035 300,134 41,897	14,760 70,757 312,139 43,573
Five Dock Library furniture Library audio/visual Library books Library periodicals Library cataloguing and processing The Learning Space — furniture and fittings Replacement robot at The Learning Space	28,212 13,620 62,298 274,825 38,363 111,226 21,124	8,540 13,965 65,418 288,590 40,285 116,799	8,882 14,322 68,035 300,134 41,897 121,471	14,760 70,757 312,139 43,573 126,329
Five Dock Library furniture Library audio/visual Library books Library periodicals Library cataloguing and processing The Learning Space — furniture and fittings	28,212 13,620 62,298 274,825 38,363 111,226 21,124	8,540 13,965 65,418 288,590 40,285 116,799 21,441	8,882 14,322 68,035 300,134 41,897 121,471 21,764	14,760 70,757 312,139 43,573 126,329 22,199

Projects	Budget	Budget	Budget	Budget
	2022-2023	2023-2024	2024-2025	2025-2026
Major Projects	\$	\$	\$	\$
Redevelopment of Concord Oval	9,202,261	0	0	0
Charles Heath Reserve upgrade	3,817,022	0	0	0
Rhodes Recreation Centre	14,319,000	0	0	0
Major projects — City Services and Assets	1,730,783	1,774,053	1,818,404	1,863,864
Goddard Park crib wall remediation works	270,000	0	0	0
Concord Oval Recreation Centre fit-out	630,411	0	0	0
ROCO Oval furniture, fixtures and equipment	500,000	0	0	0
Five Dock Leisure Centre refurbishment	121,000	0	0	0
Drummoyne Shared Spaces	2,500,000	0	0	0
Barnwell Park works building renewal	380,000	0	0	0
Sub-total	33,470,477	1,774,053	1,818,404	1,863,864
	00, 110, 111	1,111,000	1,010,101	1,000,001
Finance	\$	\$	\$	\$
Finance	1,340,615	1,173,605	791,543	826,456
Sub-total	1,340,615	1,173,605	791,543	826,456
Parks and Recreation	\$	\$	\$	\$
Annual skateboard park renewal program	150,000	0	0	0
Street tree replacement program	250,000	250,000	250,000	250,000
Wangal Reserve and Punt Park POM actions	134,503	400,000	0	0
Henry Lawson Park foreshore path	0	500,000	500,000	0
Hen and Chicken Bay foreshore upgrade	500,000	500,000	500,000	500,000
Drummoyne Oval/ Taplin stormwater re-use	20,000	301,019	0	0
Annual shade renewal program	75,257	50,000	50,000	50,000
Annual outdoor exercise equipment program	100,000	100,000	100,000	100,000
Off-leash dog area upgrades	40,000	40,000	0	0
Deakin St Foreshore Access	700,000	0	0	0
Create a swimsite at Bayview Park	588,000	0	0	0
Urban Canopy Street Tree Masterplan	80,000	80,000	0	0
			0	0
McIlwaine Park — river activation  Cabarita Park beach swim enclosure net	5,137,019	0	-	
	0		50,000	250,000
Urban canopy tree planting	100,000	440,000	440,000	440,000
Parks renewal program — non-playground equipment	100,000	100,000	100,000	100,000
St Lukes Oval rebuild	270,000	0	0	0
Timbrell Park POM & Masterplan	25,000	0	0	0
Timbrell Park sportsfield upgrade	1,000,000	3,200,000	0	0
Punt Park tree replacement	60,709	0	0	0
Catchment management — study and implementation	0	0	120,000	0
Playground upgrade — Queen Elizabeth Park	575,000	0	0	0
Playground accessibility improvements	227,707	150,000	150,000	150,000
Barnwell Park bridge renewal	0	0	250,000	0
Playground upgrade — WA McInnes Reserve	20,000	80,000	0	0
Playground upgrade — Maple Close Reserve	0	20,000	0	0
Playground upgrade — Chiswick Park	0	20,000	230,000	0
Playground upgrade — Central Park	0	0	20,000	280,000
Playground upgrade — Brett Park	50,000	350,000	0	0
Playground upgrade — Henry Lawson Park	0	0	0	20,000
Playground upgrade — McIlwaine Park	0	80,000	420,000	0
Playground upgrade — Coralie Reserve	0	5,000	95,000	0
Playground upgrade — Croker Park	0	0	0	20,000
Water and wellbeing stations	0	0	120,000	0
Strathfield Triangle playground	0	0	0	50,000
Pedestrian Access Mobility Plan improvements	100,000	100,000	100,000	100,000
Urban canopy — asset management	150,000	225,000	100,000	100,000
Greening our City 2020 round 2	390,000	50,000	0	0
Livvi's Place — playground accessibility improvements	56,448	0.000	0	0
Mill Park half basketball court	10,000		0	0
		85,000	-	
Majors Bay Reserve Recreation Precinct	4,550,000	200,000	0	0
Howley Park East upgrade	1,903,826	200,000	0	0 410 000
Sub-total	17,363,469	7,326,019	3,595,000	2,410,000

Projects	Budget 2022-2023	Budget 2023-2024	Budget 2024-2025	Budget 2025-2026
Roads and Traffic	\$	\$	\$	\$
Annual accessibility works program (bus stop upgrades etc)	300,000	300,000	300,000	300,000
Annual capital works traffic facilities program	200,000	210,000	210,000	220,000
Annual footpath renewal program	560,000	560,000	560,000	560,000
Annual kerb/gutter renewal program	207,500	210,000	210,000	220,000
Annual regional roads program	122,000	122,000	122,000	122,000
Annual road pavement renewal program	933,800	953,000	972,000	992,000
Road resurfacing program	2,000,000	2,422,000	2,477,000	2,495,000
Roads to recovery program	400,000	400,000	400,000	400,000
The Terrace — embankment stabilisation	750,000	0	0	0
Traffic Committee initiatives	40,000	40,000	40,000	40,000
Public Domain Plan Transport Interchange at Station Precinct	0	500,000	0	0
Victoria Road, Drummoyne — public domain design	202,000	202,000	0	0
New cycle connection QEP and Burwood Park — UIAP	218,961	0	0	0
Annual bridge renewal program	153,000	0	0	0
Intersection upgrade George and Pomeroy Street	250,000	2,500,000	3,000,000	2,000,000
Strathfield Triangle public domain — construction works	0	0	200,000	4,000,000
Rhodes Station public domain construction works	0	0	1,500,000	3,000,000
Rhodes East public domain — design only	250,000	250,000	0	0
Regional cycleway upgrade — RMS grant	5,954,995	0	0	0
Canada Bay Bike Plan implementation program	200,000	200,000	200,000	200,000
Pedestrian Access Mobility Plan (PAMP)	0	125,000	0	0
Clermont Lane — parking barrier	120,000	0	0	0
Local roads heavy patching program	636,540	178,000	382,000	695,564
Greenlees Avenue — construct parking treatment near park	11,000	150,000	0	0
Wellbank Street — design car parking treatment	10,000	0	0	0
Wellbank Street — construct parking treatment	0	110,000	0	0
Phillip Street — construct car parking treatment	300,000	0	0	0
Victoria Road, Drummoyne — public domain construction	0	2,000,000	2,000,000	2,000,000
Mortlake LATM	300,000	0	0	0
Pamela Place and Brewer Street improvement works, Concord	61,200	0	0	0
Pedestrian facilities around Russell Lea Public School	450,000	0	0	0
Five Dock Park — car parking upgrade — POM action item	450,000	0	0	0
Sub-total	15,080,996	11,432,000	12,573,000	17,244,564



Projects	Budget 2022-2023	Budget 2023-2024	Budget 2024-2025	Budget 2025-2026
Drainage and Marine Structures	\$	\$	\$	\$
Drainage renewal and relining program	258,000	293,530	299,401	305,389
Annual stormwater management program	428,500	428,500	428,500	622,000
Werrell Reserve — seawall renewal	0	0	0	92,000
176 George Street raising and overland flow path	1,400,000	0	0	0
Iron Cove Seawall upgrade	1,000,000	1,340,000	0	0
Drainage — re-lining Rothwell to Rhond	0	0	400,000	0
Drainage — re-lining Crane to Beaconsfield	0	0	600,000	0
Floodplains — Powells Creek East Catchment FS, FRMS, FRM	258,978	0	0	0
Floodplains — future flood studies, FRMS, FRM	0	120,000	230,000	0
Pedestrian crossing safety improvement program	890,000	450,000	450,000	450,000
Kings Bay seawall — Barnwell Park canel outlet zone	0	0	200,000	4,261,000
Five Dock Bay seawall Dening to Thompson Street	0	258,000	3,000,000	0
Birkenhead Point seawall upgrade	607,000	0	0	0
Massey Park Landfill protection renewal	6,650,000	6,925,000	1,975,000	0
Moala Concord Hospital culvert renewal	490,000	630,000	0	0
Annual pole renewal	333,000	335,000	335,000	335,000
LED upgrade to Council public domain lights	333,000	335,000	335,000	335,000
Lyons Road East Drummoyne seawall renewal	0	0	150,000	0
Wiremills Park Timber Piles seawall renewal	0	0	0	562,000
Armitage Reserve seawall renewal	145,000	0	0	0
Gross Pollutant Trap — Moala Street	0	0	0	200,000
Gross Pollutant Trap — Currawang Street	0	0	0	250,000
Yaralla Environmental Basin	0	655,000	0	0
Sub-total Sub-total	12,793,478	11,770,030	8,402,901	7,412,389

Waste and Sustainabiilty	\$	\$	\$	\$
Bin Replacement/Refresh - Domestic Waste	0	0	0	3,500,000
Sub-total	0	0	0	3,500,000

Total 92,023,695 | 52,088,947 | 34,627,053 | 57,693,967



# Ordinary rates and special rates that apply in 2022-23

# **Rating Structure**

The total income that can be raised from levying rates on property is capped by the State Government based on a determination by the Independent Pricing and Regulatory Tribunal (IPART). IPART determined that general income from rates in 2022-23 may be increased by a maximum of 2.5%.

The increase allowed by IPART relates to general income in total and not to individual ratepayer's rates. Individual rates are also affected by other factors such as land valuations.

As such, rates for individual ratepayers may vary by more or less than the percentage allowable depending on how an individual ratepayer's land valuation has changed in a particular year compared to the land values of other ratepayers.

The following information details the rating structures for rating of land for 2022-23. Land is rated according to its use as either Residential or Business. The ad valorem rate, the minimum rate and anticipated revenue from each rating category is:

Rate category, No. of assessments and rateable land value	Basis of rate calculation	Total ordinary rate income
Residential Residential number: 36,719 No. minimums: 21,170 Land value: \$28,381,097,931	Minimum rate \$761.71 Cents in the dollar: 0.0936155	\$37,168,854
Business Business number: 1,842 No. minimums: 798 Land value: \$2,475,357,885	Minimum rate \$761.71 Cents in the dollar: 0.2231247	\$5,972,566
Total rate assessments 38,561	Total rateable value \$30,856,455,816	\$43,141,420
SMSC category, No. of assessments	Basis of rate calculation	Total SMSC
Stormwater management services charge (Residential) SMSC No. standard 15,365 No. strata 21,194	Standard properties \$25 Strata properties \$12.50	\$649,050
Stormwater management services Charge (business) SMSC No. standard 964 No. strata 874	Standard properties minimum \$25 or \$25 per 350m² Strata properties minimum \$5 or part thereof by entitlement	\$89,595
Total stormwater management services charge (SMSC)		\$738,645
Total rate revenue ordinary and SMSC		\$43,880,065

### **Stormwater Management Charge**

The Stormwater Management Charge is an ongoing charge to ratepayers used to fund capital and recurrent costs associated with the introduction of additional stormwater management programs. The amount charged is \$12.50 per annum for residential strata properties, or \$25 per annum for other residential. Strata businesses are charged a minimum \$5, while other businesses are charged \$25, plus an additional \$25 for each 350 square metres or part of 350 square metres by which the area of the parcel of land exceeds 350 square metres.

# **Domestic Waste Management Charge**

Domestic Waste Management (DWM) Services are provided to all residential properties in the local government area. The Domestic Waste Management Charge is a separate charge for waste services. The cost of these services cannot be financed from ordinary rates and the charge covers the costs of providing the services. The amount charged for a standard residential service for 2022-23 is \$430. Income raised from the DWM Charge is forecast at \$15.77M. For all charges relating to waste management, please refer to the document Fees and Charges 2022-2023.

### **Pensioner Rebate**

The Local Government Act 1993 provides for eligible pensioners to be able to receive a rate reduction of 50% of their total rates, up to a maximum of \$250.

### **Rate Instalments**

Rate instalments will be due on the following dates:

First Instalment	31 August 2022
Second Instalment	30 November 2022
Third Instalment	28 February 2023
Fourth Instalment	31 May 2023

### **Boarding House Tariffs**

In accordance with section 516 of the Local Government Act 1993 (the Act), it has been determined that for the purpose of the definition of 'boarding house' and 'lodging house', the maximum tariffs, excluding GST, that a boarding house or lodging house may charge tariffpaying occupants are:

- a) Where full board and lodging is provided:
   \$409 per week for single accommodation; or
   \$675 per week for a family or shared
   accommodation
- b) Where less than full board or lodging is provided:\$275 per week for single accommodation; or \$454 per week for family or shared accommodation

# Maximum Interest Rate on Overdue Rates and Charges

In accordance with section 566(3) of the Act, it has been determined that the maximum rate of interest payable on overdue rates and charges for the period 1 July 2022 to 30 June 2023 (inclusive) will be 6.0% per annum.

The methodology used to calculate the interest rate applicable for the period 1 June 2022 to 30 June 2023 is the Supreme Court methodology (the Reserve Bank cash rate plus 6%), rounded to the nearest half per cent of the maximum interest rate for the previous year. The cash rate used for the purposes of the maximum interest rate for local government is based on the cash rate set by the Reserve Bank on 7 December 2021.









# LINKS TO OTHER PLANS AND POLICIES

In developing the directions and goals for Our Future 2036, we have referred to relevant plans and strategies, including the Premier's priorities, Eastern District Plan, and the United Nations Sustainable Development Goals.

# **Premier's priorities**

	Connected Community	Sustainable and Thriving Environment	Vibrant Urban Living	Infrastructure and Transport	Civic Leadership
Bumping up education results for children	V				
Increasing the number of Aboriginal young people reaching their learning potential	$\checkmark$				
Protecting our most vulnerable children	$\overline{\checkmark}$				
Increasing permanency for children in out-of-home care					
Reducing domestic violence reoffending					
Reducing recidivism in the prison population					
Reducing homelessness	$\overline{\checkmark}$				
Improving service levels in hospitals					$\checkmark$
Improving outpatient and community care					$\overline{\checkmark}$
Towards zero suicides	$\checkmark$				
Greener public spaces		$\overline{\checkmark}$			
Greening our city		$\overline{\checkmark}$			
Government made easy					$\overline{\checkmark}$
World class public service					$\checkmark$

# **Eastern District Plan**

	Connected Community	Sustainable and Thriving Environment	Vibrant Urban Living	Infrastructure and Transport	Civic Leadership
E1 Planning for a city supported by infrastructure			$\overline{\checkmark}$	$\overline{\checkmark}$	
E2 Working through collaboration	$\checkmark$				$\checkmark$
E3 Providing services and social infrastructure to meet people's changing needs	$\overline{\checkmark}$				
E4 Fostering healthy, creative, culturally rich and socially connected communities	$\overline{\checkmark}$				
E5 Providing housing supply, choice and affordability, with access to jobs, services and public transport	$\overline{\checkmark}$		$\overline{\checkmark}$	V	$\overline{\checkmark}$
E6 Creating and renewing great places and local centres, and respecting the District's heritage	$\overline{\checkmark}$		$\overline{\checkmark}$		
E7 Growing a stronger and more competitive Harbour CBD					
E8 Growing and investing in health and education precincts and the Innovation Corridor			$\checkmark$		$\checkmark$
E9 Growing international trade gateways					
E10 Delivering integrated land use and transport planning and a 30-minute city			$\checkmark$	$\checkmark$	
E11 Growing investment, business opportunities and jobs in strategic centres			V		
E12 Retaining and managing industrial and urban services land			$\overline{\checkmark}$		
E13 Supporting growth of targeted industry sectors			$\overline{\checkmark}$		
E14 Protecting and improving the health and enjoyment of Sydney Harbour and the District's waterways		$\checkmark$			
E15 Protecting and enhancing bushland and biodiversity		$\overline{\checkmark}$			
E16 Protecting and enhancing scenic and cultural landscapes		$\overline{\checkmark}$			
E17 Increasing urban tree canopy cover and delivering Green Grid connections		$\overline{\checkmark}$			
E18 Delivering high quality open space	$\overline{\checkmark}$				
E19 Reducing carbon emissions and managing energy, water and waste efficiently		V			$\overline{\checkmark}$
E20 Adapting to the impacts of urban and natural hazards and climate change		$\checkmark$			
E21 Preparing Local Strategic Planning Statements informed by local strategic planning			$\overline{\checkmark}$		
E22 Monitoring and reporting on the delivery of the plan			$\overline{\checkmark}$		$\overline{\checkmark}$

# **Sustainable Development Goals**

	Connected Community	Sustainable and Thriving Environment	Vibrant Urban Living	Infrastructure and Transport	Civic Leadership
1. End poverty	$\checkmark$				
2. Zero hunger	$\checkmark$				
3. Good health and wellbeing	$\overline{\checkmark}$				
4. Quality education	$\checkmark$				
5. Gender equality	$\overline{\checkmark}$				$\overline{\checkmark}$
6. Clean water and sanitation		$\checkmark$		V	
7. Affordable clean energy		$\overline{\checkmark}$			
8. Decent work and economic growth	$\checkmark$		$\checkmark$		
9. Industry innovation and infrastructure	$\overline{\checkmark}$		$\overline{\checkmark}$	$\checkmark$	
10. Reduced inequality	$\checkmark$				
11. Sustainable cities and communities	$\overline{\checkmark}$	$\overline{\checkmark}$	$\overline{\checkmark}$		
12. Responsible consumption and production		$\checkmark$			
13. Climate action		$\overline{\checkmark}$			
14. Life below water		$\checkmark$			
15. Life on land		$\overline{\checkmark}$			
16. Peace, justice and strong institutions	$\checkmark$				$\checkmark$
17. Partnerships for the goals	V				V



# Notes

# Notes



1a Marlborough Street Drummoyne NSW 2047

Phone: 9911 6555 Email: council@canadabay.nsw.gov.au Web: <u>canadabay.nsw.gov.au</u>